Introduction

You can use this form to let us know your views on our proposals for the Lower Thames Crossing. We recommend that you read it through in advance so that you can provide your comments in the appropriate sections. You can answer all of the questions or just some of them, depending on the issues that are most important to you.

If you need more space to respond to any of the questions, please set out the rest of your response on separate sheets of paper. Remember to write down which question your comments relate to.

Details of how you can respond to this consultation can be found at the back of this form. Please only use these channels because we cannot guarantee that responses sent to any other address will be included in our analysis and reporting.

Please send your response by 23:59 on 20 December 2018.

Thank you for taking the time to let us know your views.

Data privacy notice

We are committed to protecting your personal information. Whenever you provide such information we are legally obliged to use it in line with all applicable laws concerning the protection of personal data, including the General Data Protection Regulation (GDPR), which came into effect on 25 May 2018.
How will Highways England use the information we collect about you?

We will use your personal data for a number of purposes, including:

- to analyse your feedback to the consultation
- to produce a summary report, based on our analysis of responses (individuals will not be identified)
- to write to you with updates about the results of this consultation and other developments
- to keep up-to-date records of our communications with individuals and organisations

Your information will be handled and used by the following recipients to record, analyse and report on the feedback we receive:

- Highways England
- Traverse (who have been contracted by us to analyse feedback to the consultation)
- the Planning Inspectorate (who will consider our application for permission to build the Lower Thames Crossing)
- legal advisers
- consultants

It is also possible that trusted third party providers, for example construction companies, may later use the contact details provided in your response to communicate with you.

What rights do I have over my personal data?

Under the terms of the GDPR you have certain rights over how your personal data is retained and used by Highways England. For more information, see our full data privacy statement: www.highwaysengland.co.uk/terms-and-conditions/
1. **The need for the Lower Thames Crossing**

The case for the Lower Thames Crossing, including the reasons why we consider it is needed, is set out in Section 4 of *Your guide to consultation* and in the *Case for the Project*.

Q1a. Do you agree or disagree that the Lower Thames Crossing is needed?

- [ ] Strongly agree
- [ ] Agree
- [ ] Neutral
- [ ] Disagree
- [ ] Strongly disagree
- [ ] Don’t know

Q1b. Please let us know the reasons for your response to Q1a and any other views you have on the case for the Lower Thames Crossing.
2. **Our preferred route for the Lower Thames Crossing**

For a description of how, in 2017, we selected a preferred route for the Lower Thames Crossing, and how that route has been refined since then, please refer to Section 3 of *Your guide to consultation*, and also to *Approach to Design, Construction and Operation*.

**Q2a.** Do you support or oppose our selection of the preferred route for the Lower Thames Crossing?

<table>
<thead>
<tr>
<th>Strongly support</th>
<th>Support</th>
<th>Neutral</th>
<th>Oppose</th>
<th>Strongly oppose</th>
<th>Don’t know</th>
</tr>
</thead>
</table>

**Q2b.** Do you support or oppose the changes we have made to the route since our preferred route announcement in 2017?

<table>
<thead>
<tr>
<th>Strongly support</th>
<th>Support</th>
<th>Neutral</th>
<th>Oppose</th>
<th>Strongly oppose</th>
<th>Don’t know</th>
</tr>
</thead>
</table>

**Q2c.** Please let us know the reasons for your response to Q2a-Q2b and any other views you have on our selection of a preferred route for the Lower Thames Crossing.
3. **Sections of the route**

For the purposes of this consultation question, we have divided our proposed route for the Lower Thames Crossing into three sections, starting with the section south of the river in Kent, then the crossing under the Thames, and finally the section to the north of the river in Thurrock, Essex and Havering.

A detailed description of our proposed route for the Lower Thames Crossing is in Section 5 of *Your guide to consultation*, also *Approach to Design, Construction and Operation*, the *Preliminary Environmental Information Report (PEIR)* and our *Map Books*.

**South of the river in Kent**

This refers to the section of the proposed route starting at the M2/A2 and ending to the south of the southern tunnel entrance. It also includes the proposed improvements to sections of the M2/A2 around the junction with the Lower Thames Crossing.

Included in the scope of question 3a and 3b are the route, structures such as bridges, embankments, viaducts and any other aspect that you wish to comment on. Please note, question 4 provides an opportunity to comment on connections between the Lower Thames Crossing and the surrounding road network.
Q3a. Do you support or oppose the proposed route south of the river?

☐ Strongly support  ☐ Support  ☐ Neutral  ☐ Oppose  ☐ Strongly oppose  ☐ Don’t know

Q3b. Please give us your comments or any other views you have on the proposed route south of the river, including structures such as bridges, embankments and viaducts.
The crossing

This refers to two bored tunnels beneath the Thames, the southern tunnel entrance and the northern tunnel entrance.

Included in the scope of question 3c is the route, structures such as bridges, embankments, viaducts and any other aspect that you wish to comment on.

Please note, question 4 provides an opportunity to comment on connections between the Lower Thames Crossing and the surrounding road network.

Q3c. Please give us your comments on the tunnel, the north and the south tunnel entrances and any other feedback you have on this part of the proposed route.
North of the river in Thurrock, Essex and Havering

This refers to the section of the proposed route starting immediately north of the northern tunnel entrance and ending at the connection with the M25 at junction 29, and the related improvement works at the M25.

Included in the scope of question 3d and 3e are the route, structures such as bridges, embankments, viaducts and any other aspect that you wish to comment on.

Please note, question 4 provides an opportunity to comment on connections between the Lower Thames Crossing and the surrounding road network.

Q3d. Do you support or oppose the proposed route north of the crossing?

- [ ] Strongly support
- [ ] Support
- [ ] Neutral
- [ ] Oppose
- [ ] Strongly oppose
- [ ] Don’t know

Q3e. Please give us your comments or any other views you have on the proposed route north of the river, including structures such as bridges, embankments and viaducts.
4. Connections

For the purposes of this consultation question, we have divided our proposed route for the Lower Thames Crossing into two sections, starting with the section to the south of the Thames, and then the section to the north of the Thames. We have described the proposed connections between the Lower Thames Crossing and the surrounding road network in Section 5 of Your guide to consultation, and in Approach to Design, Construction and Operation and our Map Books.

South of the crossing

This refers to the proposed junction between the Lower Thames Crossing and the M2/A2. It also refers to the relationship between the Lower Thames Crossing and the existing road network, including new bridges, underpasses and diversions.

Q4a. Do you support or oppose the proposed junction between the Lower Thames Crossing and the M2/A2?

☐ Strongly support  ☐ Support  ☐ Neutral  ☐ Oppose  ☐ Strongly oppose  ☐ Don’t know

Q4b. Please let us know the reasons for your response to Q4a and any other views you have on the relationship between the Lower Thames Crossing and the existing road network south of the crossing, including new bridges, underpasses and diversions.
North of the crossing

This refers to the proposed Tilbury junction, the A13/A1089 junction and the junction with the M25. It also refers to the relationship between the Lower Thames Crossing and the existing road network, including new bridges, underpasses and diversions.

Q4c. Do you support or oppose the proposed Tilbury junction?

- [ ] Strongly support
- [ ] Support
- [ ] Neutral
- [ ] Oppose
- [ ] Strongly oppose
- [ ] Don’t know

Q4d. Do you support or oppose the proposed junction between the Lower Thames Crossing and the A13/A1089?

- [ ] Strongly support
- [ ] Support
- [ ] Neutral
- [ ] Oppose
- [ ] Strongly oppose
- [ ] Don’t know

Q4e. Do you support or oppose the proposed junction between the Lower Thames Crossing and the M25?

- [ ] Strongly support
- [ ] Support
- [ ] Neutral
- [ ] Oppose
- [ ] Strongly oppose
- [ ] Don’t know

Q4f. Please let us know the reasons for your response to Q4c-Q4e, indicating which junction or junctions you are referring to, and any other comments you have on the proposed connections of the route north of the crossing.
5. **Walkers, cyclists and horse riders**

Our proposal for the Lower Thames Crossing aims to replace, where practicable, public rights of way affected by the project, and we will explore how we can improve and enhance these routes. During construction, we will keep disruption to public rights of way to a minimum. Please refer to Section 6 of *Your guide to consultation*, and see *Map Book 1* and also *Approach to Design, Construction and Operation*.

**Q5a.** Do you support or oppose our proposals in relation to public rights of way?

- [ ] Strongly support
- [ ] Support
- [ ] Neutral
- [ ] Oppose
- [ ] Strongly oppose
- [ ] Don’t know

**Q5b.** Please let us know the reasons for your response to Q5a and any other views you have on our plans in relation to public rights of way, including the new routes we have proposed.
6. **Environmental impacts and how we plan to reduce them**

We have described in our consultation materials the potential environmental impacts of the Lower Thames Crossing and the measures we propose to reduce them. For example, this includes how we would protect habitats and species, reduce noise impacts on local communities and manage effects on air quality. We have explained our approach to environmental assessment in *Preliminary Environmental Information Report (PEIR), Preliminary Environmental Information Summary* and Section 6 of *Your guide to consultation*.

**Q6a.** Do you agree or disagree with the proposed measures to reduce the impacts of the project?

- [ ] Strongly agree
- [ ] Agree
- [ ] Neutral
- [ ] Disagree
- [ ] Strongly disagree
- [ ] Don’t know

**Q6b.** Please let us know the reasons for your response to Q6a and any other views you have on the environmental impacts of the Lower Thames Crossing as set out in the Preliminary Environmental Information Report, including our approach to assessing and reducing the impacts of the project.
7. **Development boundary**

We have defined the area of land where the proposed Lower Thames Crossing would be situated, as well as land that may be required to enable construction and to provide mitigation for some of the impacts associated with construction. This is called the development boundary, and it can be seen in Section 6 of *Your guide to consultation* and our *Map Books*. It identifies land and property that may need to be acquired permanently or used temporarily for the Lower Thames Crossing to be built and maintained. We will continue to work closely with the owners and occupiers of this land and property as the project develops.

**Q7a.** Do you support or oppose the proposed area of land we require to build the Lower Thames Crossing?

- [ ] Strongly support
- [ ] Support
- [ ] Neutral
- [ ] Oppose
- [ ] Strongly oppose
- [ ] Don’t know

**Q7b.** Please let us know the reasons for your response to Q7a and any other views you have on the land we require to build the Lower Thames Crossing.
8. Proposed rest and service area, and maintenance depot

Our proposal includes provision for a rest and service area, and maintenance depot north east of the Tilbury junction. Information on our plans can be found in Section 5 of Your guide to consultation and Approach to Design, Construction and Operation.

Q8a. Do you support or oppose our proposals for a rest and service area in this location?

☐ Strongly support ☐ Support ☐ Neutral ☐ Oppose ☐ Strongly oppose ☐ Don't know

Q8b. Do you support or oppose our proposals for the maintenance depot in this location?

☐ Strongly support ☐ Support ☐ Neutral ☐ Oppose ☐ Strongly oppose ☐ Don't know

Q8c. Please let us know the reasons for your responses to Q8a and Q8b, and any other views you have on our proposals for a rest and service area, and for the maintenance depot.
9. **Traffic**

We have modelled forecast changes in traffic flows and the impacts on congestion as a result of the Lower Thames Crossing. Further details of our analysis are set out in Section 8 of *Your guide to consultation*, and also *Traffic Forecasting Report* and *Traffic Forecasts Non-Technical Summary*.

**Q9a.** Do you agree or disagree with the view that the Lower Thames Crossing would improve traffic conditions on the surrounding road network?

<table>
<thead>
<tr>
<th>Strongly agree</th>
<th>Agree</th>
<th>Neutral</th>
<th>Disagree</th>
<th>Strongly disagree</th>
<th>Don’t know</th>
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</table>

**Q9b.** Please let us know the reasons for your response to Q9a and any other views you have on the Lower Thames Crossing’s impact on traffic.
10. **Charges for using the crossing**

   Our proposal is to charge drivers to use the tunnel with a free-flow e-charging system, in line with the Dart Charge at the Dartford Crossing. We are also considering other aspects of our charging proposal, such as charging amounts, the application of peak charges and emission-based charging to manage traffic. We are proposing to seek flexibility over the charging scheme for the Lower Thames Crossing. For a description of our approach to charging users of the crossing, please refer to Section 8 of *Your guide to consultation*, and also *Case for the Project* and *Approach to Design, Construction and Operation*.

   Please give us your views on our proposed approach to charging users of the crossing.
11. **Building the Lower Thames Crossing**

We have described our initial plans on how to build the Lower Thames Crossing in Section 7 of *Your guide to consultation* and also *Approach to Design, Construction and Operation*. This includes our proposed working hours and tunnelling methods, our plans for temporary road closures and traffic management, and the proposed location of construction compounds.

**Q11a.** Do you support or oppose our initial plans for how to build the Lower Thames Crossing?

- [ ] Strongly support
- [ ] Support
- [ ] Neutral
- [ ] Oppose
- [ ] Strongly oppose
- [ ] Don’t know

**Q11b.** Please let us know the reasons for your response to Q11a and any other views you have on our initial plans on how to build the Lower Thames Crossing.
12. **Utilities and pylons**

Building the Lower Thames Crossing would require changes to existing utilities infrastructure, including electricity pylons and gas pipelines. More on this can be found in the Section 7 of *Your guide to consultation*, and also *Approach to Design, Construction and Operation, Preliminary Environmental Information Report (PEIR)* and *Preliminary Environmental Information Summary*.

Please let us know any views you have on the proposed changes to utilities infrastructure.
13. **Other comments**

We would like to know what is important to you. Please let us know if you have any other comments about the Lower Thames Crossing.
## 14. The consultation

Please let us know what you think about the quality of our consultation materials, our events, the way in which we have notified people about our plans, and anything else related to this consultation.

<table>
<thead>
<tr>
<th>Q14a. Information – was the information clear and easy to understand?</th>
<th>Very Good</th>
<th>Good</th>
<th>Average</th>
<th>Poor</th>
<th>Very poor</th>
<th>Not applicable</th>
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<th>Q14b. Events – were the events of good quality?</th>
<th>Very Good</th>
<th>Good</th>
<th>Average</th>
<th>Poor</th>
<th>Very poor</th>
<th>Not applicable</th>
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<th>Q14c. Events – were the events suitably located?</th>
<th>Very Good</th>
<th>Good</th>
<th>Average</th>
<th>Poor</th>
<th>Very poor</th>
<th>Not applicable</th>
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<th>Q14d. Promotion – was the consultation promoted well and to the right people?</th>
<th>Very Good</th>
<th>Good</th>
<th>Average</th>
<th>Poor</th>
<th>Very poor</th>
<th>Not applicable</th>
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| Q14e. Please let us know the reasons for your response to Q14a-Q14d and any other views you have on the delivery of this consultation. |  |
| --- |  |
Identification questions

We would be grateful if you could answer the following identification questions, which will help us to categorise responses and organise our consultation report. If you would prefer your comments to be anonymous, please just provide your postcode so we can understand where you live in relation to the scheme. You can read our privacy statement on pages 2 and 3 of this response form.

1. Name:

2. Address:

   Postcode:

Providing an address and postcode will help us to identify statutory consultees and to understand where interest in the project is highest. You do not have to answer these questions if you would prefer not to.

3. Email address:

   (If you provide an email address we may use it to let you know about important developments in our proposals.)

4. If you are responding on behalf of an organisation, business or campaign group, please answer question 4. (This helps us to understand whether respondents can be categorised as ‘prescribed consultees’, as defined by the Planning Act 2008.)

   Name of organisation:

   Type of organisation, business or campaign group:

   - [ ] Academic
   - [ ] Campaign group
   - [ ] Business
   - [ ] Elected representative
   - [ ] Environment, heritage, amenity or community group
   - [ ] Local government
   - [ ] Transport, infrastructure or utility organisation
   - [ ] Statutory agency
   - [ ] Other (please state)
5. Do you own land or hold any interests or rights, such as private rights of way or sporting rights, covered by our proposal?

☐ Yes  ☐ No

If you have ticked yes, have you received a ‘Section 42’ letter to notify you of the consultation?

☐ Yes  ☐ No

6. If you use the transport network in the area that may be affected by the Lower Thames Crossing, please tell us how you do so by ticking one or more of the following boxes:

☐ Car  ☐ Goods vehicle  ☐ Bus  ☐ As a pedestrian  ☐ Cycle  ☐ Train  ☐ Other (please state) 

7. Please let us know how you heard about this consultation:

☐ Received a letter from Highways England  ☐ Received a leaflet from Highways England

☐ Received an email as a Dart Charge account holder  ☐ Saw a ‘Section 47 or 48’ Public Notice in local or national newspapers

☐ Saw advertisements in local media  ☐ Saw social media coverage

☐ Received information from local authority  ☐ Word of mouth  ☐ Other (please state) 

Equality and diversity

We would be grateful if you could answer the following equality and diversity questions. We will use the information we receive to help understand whether our consultation has been useful to people of different backgrounds and requirements. We may publish a summary of the results, but no information about an individual would be revealed.

The answers you provide to this question are defined as ‘special category data’. If you agree to provide this information you can withdraw your permission for us to use it at any time. To do that, please email DataProtectionAdvice@highwaysengland.co.uk

☐ I consent to Highways England processing my special category data for the purposes of understanding the accessibility of the Lower Thames Crossing consultation. I have read Highways England’s privacy notice and understood how it will be processing this data.

1. What is your gender?
   ☐ Male ☐ Female ☐ Transgender ☐ Prefer not to say

2. Do you consider yourself as a person with a disability?
   ☐ Yes ☐ No ☐ Prefer not to say

3. Please describe your ethnic background:
   ☐ Asian/Asian British ☐ Mixed Ethnic background
   ☐ White ☐ Gypsy or Irish Traveller
   ☐ Black/Black British ☐ Other ethnic group
   ☐ Chinese ☐ Prefer not to say

4. Age:
   ☐ Under 16 ☐ 45-54
   ☐ 16-24 ☐ 55-64
   ☐ 25-34 ☐ 65+
How to submit your response form

Please only use the following official response channels. We cannot guarantee that responses sent to any other address will be included in our analysis.

**Online response form**
Fill in the online survey at:
www.lowerthamescrossing.co.uk/haveyoursay

**Freepost**
Post your response form or comments to:

FREEPOST LTC CONSULTATION

The Freepost address is the only text needed on the envelope, and no stamp is required.

**Email**
Email your comments to:
ltc.consultation@traverse.ltd

**Public information events**
Fill in and submit a paper response form at one of our public information events. Please note that this may not be possible at other types of event. You can find the dates and locations of our events on our website or contacting us by phone or email.

**How your response will be used**
We will carefully consider all of the responses we receive, before producing a report that explains how they have been applied to our project.
Please send your response before

23:59 on 20 December 2018

Have your say
It’s your road, your tunnel, your journey