

M25 junction 28 improvement scheme

Consultation response form

December 2018



Please share your views with us by completing this response form. We want to understand your views about the M25 junction 28 improvement scheme.

- Return this form to us by Monday 28 January 2019, by posting to:
FREEPOST M25 junction 28 improvement scheme
- Online until 11.59pm on Monday 28 January 2019
www.highwaysengland.co.uk/m25j28

Please ensure your response arrives with us in time, to help us consider your comments when we are refining the design. Responses received after this date may not be considered.



M25 junction 28 improvement scheme statutory consultation response form.

Please provide your name, address, telephone and email. If you'd prefer your comments to be anonymous, please just let us have your postcode (first five digits), so we can understand where you live in relation to the scheme.

Name: _____

Address: _____

Telephone: _____

Postcode: _____

Email: _____

If you are responding on behalf of an organisation, please provide your name, organisation title and address below:

If would you like to go on our email database for updates please tick this box.

Under Section 47 of the Planning Act 2008, we are required to consult with the local community on Nationally Significant Infrastructure Projects of which M25 junction 28 improvement scheme is one. The consultation response form is an important part of the consultation process as listed in the Statement of Community Consultation. Following the consultation period, we will produce a consultation report to summarise the views and comments received and outline how they have been taken into account in developing the scheme further. We will send this report to the Planning Inspectorate as part of the Development Consent Order submission which is planned for autumn 2019.

The information you provide will be kept in a secure environment only accessible by Highways England and the specific contractor(s) working with us on this project. Your personal information will not be shared with any other individuals or organisations, beyond the provisions set out in the Freedom of Information Act 2000 and Environmental Regulations Act 2004. The information you submit will only be used in support of the purpose specified in this survey. Personal details are collected only to ensure entries are not duplicated and to contact correspondents if necessary. All personal details will be deleted at the end of the survey analysis period.

Please tick appropriate boxes ✓

Section A – Your travel habits around M25 junction 28

By completing this response form, you have indicated that you have an interest in this scheme. It would help us if you could identify the nature of your interest below.

A1. Which routes do you take through M25 junction 28 and how often? (Tick all that apply)

I travel on the	Most days	At least once a week	Less than once a week	Never
M25 to A12 (Essex) or A12 (Essex) to M25				
M25 to A12 (London) or A12 (London) to M25				
M25 to A1023 (Brook Street) or A1023 (Brook Street) to M25				
A12 (Essex) to A1023 (Brook Street) or A1023 (Brook Street) to M25 (Essex)				
A12 (London) to A1023 (Brook Street) or A1023 (Brook Street) to A12 (London)				
M25 only				
A12 only				

A2. When do you usually travel? (Tick all that apply)

Weekday morning peak (7am to 9am)	Weekday evening peak (5pm to 7pm)	Weekday off peak (all other times)	Weekends any time

A3. How do you usually travel when you use M25 junction 28? (Tick all that apply)

- Car
- Motorcycle
- Van
- Freight
- Bus/coach
- Cycle
- Other (please specify) _____

A4. What do you usually use the M25 junction 28 for? (Tick all that apply)

- Travelling to and from work
- Travelling for business
- Shopping
- Leisure/recreation
- School drop off/pick up
- Long distance journey (greater than 10 miles)
- Other (please specify) _____

A5. Do any of the following apply to your current travel conditions at M25 junction 28? (Tick all that apply)

	Disagree	Agree	Not applicable
Delays regularly occur	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Journey times are unpredictable and vary	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Frequent incidents result in injury	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Frequent incidents result in delays	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Air and noise pollution	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Unsafe and inconvenient walking conditions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other (please specify in the box below)

A6. How close do you live to the proposed improvements? (Tick one only)

- Under 2 miles
- 2–5 miles
- Over 5 miles

A7. How close do you work to the proposed improvements? (Tick one only)

- Under 2 miles
- 2–5 miles
- Over 5 miles
- Not applicable

Section B – The scheme

You can respond to as many or little questions as you like, to help us understand the nature of your response.

To help you answer questions in this section, please refer to the consultation brochure (from page 7 onwards.)

B1. Do you think there is a need to improve M25 junction 28? (Tick one only)

- Yes No

Please explain your reasoning in the box below.

B2. Does our scheme address the current travel conditions you have identified in question A5?

(Tick all that apply)

	Very well	Well	Not well	Not applicable
Delays regularly occur				
Journey times are unpredictable and vary				
Frequent incidents result in injury				
Frequent incidents result in delays				
Air and noise pollution				
Unsafe and inconvenient walking conditions				

Please use the box below to expand on your answers above or to tell us about anything else.

B3. What are your views about the proposed improvement scheme (Option 5F)?

(Tick all that apply)

In relation to	Negative view	No view	Positive view
Road safety			
Congestion			
Limited capacity			
Economic growth			
Noise			
Air quality			
Landscape and visual effects			
Biodiversity (Nature conservation)			
Water environment and drainage			
Flood risk			
Foot paths, cycle routes and bridleways			
Historic environment			
Impact of roadworks during construction			

Please use the box below to expand on your answers above or to tell us about anything else.

Section C – The environment

To help you answer these questions you may also find it useful to read our Preliminary Environmental Information Report (PEIR) or our non-technical summary (NTS) that sets out our preliminary findings on environmental effects.

The PEIR and NTS are available online www.highwaysengland.co.uk/m25j28, at our consultation exhibitions and our three display locations listed in our consultation brochure. (See back page to contact us).

C1. Do you agree with the proposed approach to the potential environmental impacts and the way that we are addressing them?

	Yes	No	Please use this box if you wish to expand on your answer
Air quality NTS page 7 PEIR page 35			
Noise and vibration NTS page 9 PEIR page 57			
Biodiversity NTS page 11 PEIR page 72			
Road drainage and the water environment NTS page 14 PEIR page 127			
Landscape and visual NTS page 16 PEIR page 139			
Geology and soils NTS page 18 PEIR page 161			
Cultural heritage NTS page 20 PEIR page 188			
Materials and waste NTS page 23 PEIR page 204			
People and communities NTS page 25 PEIR page 215			
Climate NTS page 27 PEIR page 243			
Cumulative effects NTS page 29 PEIR page 266			

Section D – Other considerations

D1. As we develop our plans for construction in the next stages, is there anything specific you think we need to consider?

Yes No

Please use the box below to expand on your response

D2. Do you have any other comments about the proposed scheme or its potential effects? (Tick one only)

Yes No

Please use the box below to expand on your response and/or provide any suggestions how the scheme could be modified or changed to address them.

Section E – Consultation material

E1. What consultation material did you use? (Please tick all that apply)

Consultation material			
Consultation brochure	<input type="checkbox"/>	Scheme Assessment Report	<input type="checkbox"/>
Webpage	<input type="checkbox"/>	Technical Appraisal Report	<input type="checkbox"/>
3D visualisation	<input type="checkbox"/>	Public Consultation Report (on previous consultation)	<input type="checkbox"/>
Preliminary Environmental Information Report (PEIR)	<input type="checkbox"/>	Scheme maps	<input type="checkbox"/>
PEIR non-technical summary report (NTS)	<input type="checkbox"/>		

E2. Did you find these materials useful? (Tick one only)

Yes No

Please explain your reasoning in the box below.

E3. Did you attend a consultation exhibition (at a fixed venue or our exhibition vehicle)? (Tick one only)

Yes No

E4. How did you find out about the M25 junction 28 consultation? (Please tick all that apply)

- Letter through your door _____
- Local newspaper/radio (please specify) _____
- Highways England website _____
- Local authority website (please specify) _____
- Other website (please specify) _____
- Social media (please specify) _____
- Local community group (please specify) _____
- National members group you belong to (please specify) _____
- Word of mouth through a friend/neighbour _____
- Local library (please specify which one) _____
- Poster (please specify where seen) _____
- Other (please specify) _____

Section F – About you

This section is optional, but we would be grateful if you'd tell us a little bit about yourself. We won't share this information or use it for any other purpose.

Do you consider yourself a person with a disability? (Tick one box only)

Yes No Prefer not to say

What is your age? (Tick one box only)

Under 16 16–24 25–35 36–44 45–54 55–64 65+

Prefer not to say

Data protection and you

On 25 May 2018, the General Data Protection Regulations (GDPR) came into force. This legislation requires Highways England to explain to consultees, stakeholders and customers how their personal data will be used and stored.

Highways England is permitted under the Government's Consultation Principles, the Planning Act 2008 and the Highways Act 1980 to collect personal data in the development of proposed schemes.

Personal data collected for the M25 junction 28 improvement scheme will be processed and retained by Highways England and its appointed contractors until the scheme has been completed.

Under the GDPR regulations you have the right to request the following information from us:

- Right of access to the data (Subject Access Request);
- Right for the rectification of errors;
- Right to erasure of personal data – this is not an absolute right under the legislation and
- Right to restrict processing or to object to processing the right to data portability.

If, at any point, Highways England plans to process the personal data we hold for a purpose other than that for which it was originally collected, we will provide you with information about what that other purpose is. This will be done prior to any further processing taking place. The extra information will include any relevant further information as referred to above, including the right to object to that further processing.

You have the right to lodge a complaint with the supervisory authority, the Information Commissioners Office.

If you'd like more information about how we manage data, or a copy of our privacy notice, please contact DataProtectionAdvice@Highwaysengland.co.uk

If you need help accessing this or any other Highways England information, please call **0300 123 5000** and we will help you.

Thank you for taking the time to share your views with us.

Please submit your completed response form by Monday 28 January 2019

If you have any queries relating to the M25 junction 28 improvement scheme, please contact us at:
info@highwaysengland.co.uk

For the latest information and updates, please visit our website:
www.highwaysengland.co.uk/m25j28

If you have any queries relating to Highways England, you should contact our customer contact centre on **0300 123 5000** or email **info@highwaysengland.co.uk**

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This document is also available on our website at www.highwaysengland.co.uk/m25j28

If you have any enquiries about this publication email info@highwaysengland.co.uk or call **0300 123 5000***. Please quote the Highways England publications code **PR194/17**
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