Please share your views with us by completing this response form. We want to understand your views about the M25 junction 28 improvement scheme.

- Return this form to us by Monday 28 January 2019, by posting to: FREEPOST M25 junction 28 improvement scheme

- Online until 11.59pm on Monday 28 January 2019 www.highwaysengland.co.uk/m25j28

Please ensure your response arrives with us in time, to help us consider your comments when we are refining the design. Responses received after this date may not be considered.
M25 junction 28 improvement scheme statutory consultation response form.

Please provide your name, address, telephone and email. If you'd prefer your comments to be anonymous, please just let us have your postcode (first five digits), so we can understand where you live in relation to the scheme.

Name: _______________________________________________________________________________________________

Address: _______________________________________________________________________________________________

Telephone: _____________________________________________________________________________________________

Postcode: _____________________________________________________________________________________________

Email: ________________________________________________________________________________________________

If you are responding on behalf of an organisation, please provide your name, organisation title and address below:

_____________________________________________________________________________________________________

If you would like to go on our email database for updates please tick this box. ☐

Section A – Your travel habits around M25 junction 28

By completing this response form, you have indicated that you have an interest in this scheme. It would help us if you could identify the nature of your interest below.

A1. Which routes do you take through M25 junction 28 and how often? (Tick all that apply)

<table>
<thead>
<tr>
<th>I travel on the</th>
<th>Most days</th>
<th>At least once a week</th>
<th>Less than once a week</th>
<th>Never</th>
</tr>
</thead>
<tbody>
<tr>
<td>M25 to A12 (Essex) or A12 (Essex) to M25</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>M25 to A12 (London) or A12 (London) to M25</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>M25 to A1023 (Brook Street) or A1023 (Brook Street) to M25</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>A12 (Essex) to A1023 (Brook Street) or A1023 (Brook Street) to M25 (Essex)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>A12 (London) to A1023 (Brook Street) or A1023 (Brook Street) to A12 (London)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>M25 only</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>A12 only</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

A2. When do you usually travel? (Tick all that apply)

<table>
<thead>
<tr>
<th>Weekday morning peak (7am to 9am)</th>
<th>Weekday evening peak (5pm to 7pm)</th>
<th>Weekday off peak (all other times)</th>
<th>Weekends any time</th>
</tr>
</thead>
</table>
A3. How do you usually travel when you use M25 junction 28? (Tick all that apply)

- Car
- Motorcycle
- Van
- Freight
- Bus/coach
- Cycle
- Other (please specify)

A4. What do you usually use M25 junction 28 for? (Tick all that apply)

- Travelling to and from work
- Travelling for business
- Shopping
- Leisure/recreation
- School drop off/pick up
- Long distance journey (greater than 10 miles)
- Other (please specify)

A5. Do any of the following apply to your current travel conditions at M25 junction 28? (Tick all that apply)

<table>
<thead>
<tr>
<th>Condition</th>
<th>Disagree</th>
<th>Agree</th>
<th>Not applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Delays regularly occur</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Journey times are unpredictable and vary</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Frequent incidents result in injury</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Frequent incidents result in delays</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Air and noise pollution</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unsafe and inconvenient walking conditions</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

A6. How close do you live to the proposed improvements? (Tick one only)

- Under 2 miles
- 2–5 miles
- Over 5 miles

A7. How close do you work to the proposed improvements? (Tick one only)

- Under 2 miles
- 2–5 miles
- Over 5 miles
- Not applicable

Section B – The scheme

You can respond to as many or little questions as you like, to help us understand the nature of your response.

To help you answer questions in this section, please refer to the consultation brochure (from page 7 onwards.)

B1. Do you think there is a need to improve M25 junction 28? (Tick one only)

Yes ☐ No ☐

Please explain your reasoning in the box below.
B2. Does our scheme address the current travel conditions you have identified in question A5? (Tick all that apply)

<table>
<thead>
<tr>
<th>Condition</th>
<th>Very well</th>
<th>Well</th>
<th>Not well</th>
<th>Not applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Delays regularly occur</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Journey times are unpredictable and vary</td>
<td></td>
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<tr>
<td>Air and noise pollution</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Unsafe and inconvenient walking conditions</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Please use the box below to expand on your answers above or to tell us about anything else.

B3. What are your views about the proposed improvement scheme (Option 5F)? (Tick all that apply)

<table>
<thead>
<tr>
<th>In relation to</th>
<th>Negative view</th>
<th>No view</th>
<th>Positive view</th>
</tr>
</thead>
<tbody>
<tr>
<td>Road safety</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Congestion</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Limited capacity</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Economic growth</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Noise</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Air quality</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Landscape and visual effects</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Biodiversity (Nature conservation)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Water environment and drainage</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Flood risk</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Foot paths, cycle routes and bridleways</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Historic environment</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Impact of roadworks during construction</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Please use the box below to expand on your answers above or to tell us about anything else.
Section C – The environment

To help you answer these questions you may also find it useful to read our Preliminary Environmental Information Report (PEIR) or our non-technical summary (NTS) that sets out our preliminary findings on environmental effects.

The PEIR and NTS are available online www.highwaysengland.co.uk/m25j28, at our consultation exhibitions and our three display locations listed in our consultation brochure. (See back page to contact us).

C1. Do you agree with the proposed approach to the potential environmental impacts and the way that we are addressing them?

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
<th>Please use this box if you wish to expand on your answer</th>
</tr>
</thead>
</table>
|     |    | Air quality
NTS page 7            PEIR page 35               |
|     |    | Noise and vibration
NTS page 9            PEIR page 57               |
|     |    | Biodiversity
NTS page 11           PEIR page 72               |
|     |    | Road drainage and the water environment
NTS page 14           PEIR page 127            |
|     |    | Landscape and visual
NTS page 16           PEIR page 139            |
|     |    | Geology and soils
NTS page 18           PEIR page 161            |
|     |    | Cultural heritage
NTS page 20           PEIR page 188            |
|     |    | Materials and waste
NTS page 23           PEIR page 204            |
|     |    | People and communities
NTS page 25           PEIR page 215            |
|     |    | Climate
NTS page 27           PEIR page 243            |
|     |    | Cumulative effects
NTS page 29           PEIR page 266            |

Section D – Other considerations

D1. As we develop our plans for construction in the next stages, is there anything specific you think we need to consider?

Yes ☐  No ☐

Please use the box below to expand on your response

D2. Do you have any other comments about the proposed scheme or its potential effects? (Tick one only)

Yes ☐  No ☐

Please use the box below to expand on your response and/or provide any suggestions how the scheme could be modified or changed to address them.

Section E – Consultation material

E1. What consultation material did you use? (Please tick all that apply)

<table>
<thead>
<tr>
<th>Consultation material</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Consultation brochure</td>
<td>Scheme Assessment Report</td>
</tr>
<tr>
<td>Webpage</td>
<td>Technical Appraisal Report</td>
</tr>
<tr>
<td>3D visualisation</td>
<td>Public Consultation Report (on previous consultation)</td>
</tr>
<tr>
<td>Preliminary Environmental Information Report (PEIR)</td>
<td>Scheme maps</td>
</tr>
<tr>
<td>PEIR non-technical summary report (NTS)</td>
<td></td>
</tr>
</tbody>
</table>
E2. Did you find these materials useful? (Tick one only)

Yes [ ] No [ ]

Please explain your reasoning in the box below.

E3. Did you attend a consultation exhibition (at a fixed venue or our exhibition vehicle)? (Tick one only)

Yes [ ] No [ ]

E4. How did you find out about the M25 junction 28 consultation? (Please tick all that apply)

Letter through your door [ ]
Local newspaper/radio (please specify) [ ]
Highways England website [ ]
Local authority website (please specify) [ ]
Other website (please specify) [ ]
Social media (please specify) [ ]
Local community group (please specify) [ ]
National members group you belong to (please specify) [ ]
Word of mouth through a friend/neighbour [ ]
Local library (please specify which one) [ ]
Poster (please specify where seen) [ ]
Other (please specify) [ ]

Section F – About you

This section is optional, but we would be grateful if you’d tell us a little bit about yourself. We won’t share this information or use it for any other purpose.

Do you consider yourself a person with a disability? (Tick one box only)

Yes [ ] No [ ] Prefer not to say [ ]

What is your age? (Tick one box only)

Under 16 [ ] 16–24 [ ] 25–35 [ ] 36–44 [ ] 45–54 [ ] 55–64 [ ] 65+ [ ]

Prefer not to say [ ]

Data protection and you

On 25 May 2018, the General Data Protection Regulations (GDPR) came into force. This legislation requires Highways England to explain to consultees, stakeholders and customers how their personal data will be used and stored.

Highways England is permitted under the Government’s Consultation Principles, the Planning Act 2008 and the Highways Act 1980 to collect personal data in the development of proposed schemes.

Personal data collected for the M25 junction 28 improvement scheme will be processed and retained by Highways England and its appointed contractors until the scheme has been completed.

Under the GDPR regulations you have the right to request the following information from us:

- Right of access to the data (Subject Access Request);
- Right for the rectification of errors;
- Right to erasure of personal data – this is not an absolute right under the legislation and
- Right to restrict processing or to object to processing the right to data portability.

If, at any point, Highways England plans to process the personal data we hold for a purpose other than that for which it was originally collected, we will provide you with information about what that other purpose is. This will be done prior to any further processing taking place. The extra information will include any relevant further information as referred to above, including the right to object to that further processing.

You have the right to lodge a complaint with the supervisory authority, the Information Commissioners Office.

If you’d like more information about how we manage data, or a copy of our privacy notice, please contact DataProtectionAdvice@Highwaysengland.co.uk
Thank you for taking the time to share your views with us.

Please submit your completed response form by Monday 28 January 2019

If you have any queries relating to the M25 junction 28 improvement scheme, please contact us at: info@highwaysengland.co.uk

For the latest information and updates, please visit our website: www.highwaysengland.co.uk/m25j28

If you have any queries relating to Highways England, you should contact our customer contact centre on 0300 123 5000 or email info@highwaysengland.co.uk