M25 junction 25
improvement scheme
Have your say

Contact information

Please complete this questionnaire and return to us by Tuesday 28 February 2017, using our freepost address: FREEPOST M25 junction 25 improvement scheme

You can also:

- complete this consultation questionnaire online at www.highways.gov.uk/m25j25
- email info@highwaysengland.co.uk
- call 0300 123 5000 9:00am - 5:00pm, Monday to Friday
M25 junction 25 improvement scheme questionnaire

Please return this questionnaire to any of our public consultation exhibitions or by posting it to FREEPOST M25 junction 25 improvement scheme by Tuesday 28 February 2017. Alternatively, you can complete the questionnaire online anytime until 11:59pm on Tuesday 28 February 2017 via www.highways.gov.uk/m25j25

Please complete your contact details below. If you prefer not to give these, it would still really help us if you can provide your postcode.

Name: __________________________
Address: _________________________
Postcode: _________________________
Telephone (optional): __________________________
Email (optional): ______________________________
Organisation (if applicable): _______________________

Please note: The information you provide will be kept in a secure environment only accessible by Highways England and the specific contractor(s) working with us on this project. Your personal information will not be shared with any other individuals or organisations, beyond the provisions set out in the Freedom of Information Act 2000 and Environmental Regulations Act 2004. The information you submit will only be used in support of the purpose specified in this survey. Personal details are collected only to ensure entries are not duplicated and in order to contact correspondents if necessary. All personal details will be deleted at the end of the survey analysis period.

Your travel habits around M25 junction 25

A1. Which routes do you take through M25 junction 25 and when? (Please tick)

<table>
<thead>
<tr>
<th>I travel on the</th>
<th>Most days</th>
<th>At least once a week</th>
<th>Less than once a week</th>
<th>Never</th>
</tr>
</thead>
<tbody>
<tr>
<td>M25 west to A10 (Broxbourne) or A10 (Broxbourne) to M25 west</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>M25 west to A10 (London) or A10 (London) to M25 west</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>M25 east to A10 (Broxbourne) or A10 (Broxbourne) to M25 east</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>M25 east to A10 (London) or A10 (London) to M25 east</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>M25 only</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>A10 only</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
A2. When do you usually travel? (Please tick all that apply)

<table>
<thead>
<tr>
<th>Weekday morning peak (7am to 9am)</th>
<th>Weekday evening peak (5pm to 7pm)</th>
<th>Weekday off peak (all other times)</th>
<th>Weekends anytime</th>
</tr>
</thead>
</table>

A3. How do you usually travel around M25 junction 25? (Please tick all that apply)

- [ ] Car
- [ ] Motorcycle
- [ ] Van
- [ ] Heavy goods vehicle
- [ ] Bus/Coach
- [ ] Cycle
- [ ] On foot
- [ ] Other (please specify)

A4. What do you usually use M25 junction 25 for? (Please tick all that apply)

- [ ] Travelling to and from work
- [ ] Travelling for business
- [ ] Shopping
- [ ] Leisure/recreation
- [ ] School drop-off/pick-up
- [ ] Long distance journeys (greater than 10 miles)
- [ ] Other (please specify)

A5. Do you think any of the following apply to your current travel conditions at M25 junction 25? (Please tick all that apply)

- [ ] Long delays regularly occur
- [ ] Journey times are unpredictable and vary
- [ ] Frequent incidents result in injury
- [ ] Frequent incidents result in delays
- [ ] Air and noise pollution
- [ ] Unsafe and inconvenient walking and cycling conditions
- [ ] Other (please specify)

A6. How close do you live to the proposed junction 25 improvement? (Please tick)

- [ ] Under 2 miles
- [ ] 2 and 5 miles
- [ ] Over 5 miles

A7. Would any improvement to the route affect you as a...? (Please tick all that apply)

- [ ] Car driver or motorcyclist
- [ ] Heavy goods vehicle driver
- [ ] Cyclist
- [ ] Pedestrian
- [ ] Local business
- [ ] Local resident
- [ ] Visitor to the area
- [ ] Other (please specify)

About the scheme

B1. Do you think there is a need to improve M25 junction 25? (Please tick)

- [ ] Yes
- [ ] No

B2. Which issues around the M25 junction 25 improvement are you most concerned about? (Select all relevant)

<table>
<thead>
<tr>
<th>Issue</th>
<th>Very concerned</th>
<th>Concerned</th>
<th>No opinion</th>
<th>Little concern</th>
<th>No concern</th>
</tr>
</thead>
<tbody>
<tr>
<td>Road safety</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Congestion</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Limited capacity</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Economic growth</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Noise</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Air quality</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Landscape</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Nature conservation</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Water environment and drainage</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>People and communities</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Historic environment</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Impact of roadworks during construction</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
B2. continued
Please use the box below if you wish to expand on your response to B2.

The scheme options

C1. If you think the options will:
- Achieve any of the below, please put a tick in the box
- Not achieve any of the below, please put a cross in the box

<table>
<thead>
<tr>
<th></th>
<th>Encourage economic growth</th>
<th>Reduce congestion and delays</th>
<th>Improve the reliability of journey times</th>
<th>Improve road safety</th>
<th>Reduce noise and air quality issues</th>
</tr>
</thead>
<tbody>
<tr>
<td>Example</td>
<td>✓</td>
<td>✓</td>
<td>✗</td>
<td>✓</td>
<td>✗</td>
</tr>
<tr>
<td>Option 1</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Option 2</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

C2. Which option do you prefer?

<table>
<thead>
<tr>
<th>Scheme option</th>
<th>Please tick one</th>
</tr>
</thead>
<tbody>
<tr>
<td>Option 1</td>
<td></td>
</tr>
<tr>
<td>Option 2</td>
<td></td>
</tr>
<tr>
<td>No preference</td>
<td></td>
</tr>
</tbody>
</table>

C3. Do you have any comments on any of the options?

<table>
<thead>
<tr>
<th>Scheme option</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Option 1</td>
<td></td>
</tr>
<tr>
<td>Option 2</td>
<td></td>
</tr>
</tbody>
</table>

C4. Please use the box below to share your views on anything else we should consider to improve junction 25.
Thank you for completing this questionnaire.

Please return this questionnaire to any of our public consultation exhibitions, or place in an envelope and post it to FREEPOST M25 junction 25 improvement scheme by Tuesday 28 February 2017.

All consultation questionnaires received are formally recorded and in accordance with data protection your personal details are used solely in connection with the consultation process.

Consultation material

D1. Have you found the consultation materials useful in answering your questions? (Please tick)

- Yes
- To a certain extent
- No

D2. Did you attend an M25 junction 25 public consultation exhibition? (Please tick)

- Yes
- No

D3. If yes to D2, did you find it helpful in addressing your questions? (Please tick)

- Yes
- To a certain extent
- No

D4. How did you find out about the M25 junction 25 public consultation? (Please tick all that apply)

- Letter through the door
- Local newspaper/radio
- Highways England website
- Poster
- Local community group
- Word of mouth through a friend/neighbour
- Other (please specify) ____________________________

Thank you for completing this questionnaire.

www.highways.gov.uk/m25j25
Equality and diversity

To ensure we are meeting our diversity guidelines please help us by filling in the following section of this questionnaire. You are not obliged to complete this; the information will only be used by Highways England to monitor its effectiveness at consulting with the whole community. This information will not be used for any other purpose and in publishing the results individuals will not be identified.

**E1. Age**

<table>
<thead>
<tr>
<th>Under 18</th>
<th>18-24</th>
<th>25-34</th>
<th>35-44</th>
<th>45-54</th>
<th>55-64</th>
<th>Over 65</th>
</tr>
</thead>
<tbody>
<tr>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
<td>[ ]</td>
</tr>
</tbody>
</table>

**E2. Gender**

Male | Female | Prefer not to say
---|--------|-------------------
[ ] | [ ]    | [ ]               |

**E3. Please tick which group you consider you belong to:**

**British or Mixed British**

English | Irish | Scottish | Welsh | Other (specify if you wish)
---|-------|--------|-------|--------------------------
[ ] | [ ]   | [ ]   | [ ]   | [ ]                      |

South Asian

Bangladeshi | Indian | Pakistani | Other (specify if you wish)
---|--------|----------|--------------------------
[ ] | [ ]   | [ ]    | [ ]                      |

Black

African | Caribbean | Other (specify if you wish)
---|-----------|--------------------------
[ ] | [ ]      | [ ]                      |

East Asian

Chinese | Japanese | Other (specify if you wish)
---|----------|--------------------------
[ ] | [ ]     | [ ]                      |

Mixed

Please specify if you wish

[ ] ________________

Any other ethnic background

Please specify if you wish | Prefer not to say
---|-------------------
[ ] | [ ]

**E4. Do you follow a religion or faith?**

Yes | No | If ‘yes’, specify if you wish | Prefer not to say
---|----|-----------------------------|-------------------
[ ] | [ ] | [ ]                        | [ ]               |

**E5. Do you consider yourself to have a disability?**

Yes | No | If ‘yes’, specify if you wish | Prefer not to say
---|----|-----------------------------|-------------------
[ ] | [ ] | [ ]                        | [ ]               |