M25 junction 10/A3 Wisley interchange improvement scheme
Response questionnaire
5 December 2016 to 6 February 2017
M25 junction 10/A3 Wisley interchange scheme questionnaire

Please return this questionnaire to any of the public exhibitions or via our freepost address FREEPOST M25 junction 10/A3 Wisley interchange by 6 February 2017. You can also complete the questionnaire online at www.highways.gov.uk/m25j10 until 11.59pm on 6 February 2017.

Please complete your contact details below. If you would prefer not to give these details, please provide your postcode only.

Name (required) ____________________________
Address (required) __________________________
Postcode (required) __________________________
Phone number (optional) __________________________
Email address (optional) __________________________

Please note: The information you provide will be kept in a secure environment only accessible by Highways England and the specific contractor(s) working with us on this project. Your personal information will not be shared with any other individuals or organisations, beyond the provisions set out in the Freedom of Information Act 2000 and Environmental Regulations Act 2004. The information you submit will only be used in support of the purpose specified in this survey. Personal details are collected only to ensure entries are not duplicated and in order to contact correspondents if necessary. All personal details will be deleted at the end of the survey analysis period.

Current problems and issues

We want to target our investment to make the best impact we can on congestion, safety and accommodating growth in the local area.

A1. How concerned are you about the following issues?

<table>
<thead>
<tr>
<th>Issue</th>
<th>Very concerned</th>
<th>Slightly concerned</th>
<th>Not concerned</th>
<th>Not applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Journey times along the A3 between Ockham and Painshill</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ease with which journeys can be made around the M25 junction 10 roundabout at peak times</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Road safety</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Provision of footpaths, cycle paths and crossings</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ease of turning onto/off the A3 from local roads</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Accommodating traffic from future housing and economic development</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>The effects of M25 junction 10/A3 Wisley interchange traffic on the environment</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other – please specify</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Options and proposals

This consultation is the first stage of gathering views on potential options to improve the M25 junction 10/A3 Wisley interchange and tackle issues including congestion, capacity, safety, noise and environmental impacts.

The 2 options which this consultation is seeking views on are:

- **Option 9** – a new flyover to link right-turning movements from the A3 onto the M25
- **Option 14** – enlarging the existing roundabout; to add more capacity.

Option 9 – a new “4-level” flyover

A2. Do you think option 9, the flyover design will achieve the following outcomes?

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Strongly agree</th>
<th>Slightly agree</th>
<th>Neither agree nor disagree</th>
<th>Slightly disagree</th>
<th>Strongly disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Improved traffic flows through the interchange</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Accommodate local growth</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Result in fewer accidents and improved safety</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Provide suitable and convenient crossings</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other – please specify</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Option 14 – enlarged roundabout

A3. Do you think option 14, the enlarged roundabout design will achieve the following outcomes?

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Strongly agree</th>
<th>Slightly agree</th>
<th>Neither agree nor disagree</th>
<th>Slightly disagree</th>
<th>Strongly disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Improved traffic flows through the interchange</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Accommodate local growth</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Result in fewer accidents and improved safety</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Provide suitable and convenient crossings</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other – please specify</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
A3 widening between Ockham and Painhill

A4. Do you think the widening of the A3 between Ockham and Painhill will achieve the following outcomes?

<table>
<thead>
<tr>
<th>Strongly agree</th>
<th>Slightly agree</th>
<th>Neither agree nor disagree</th>
<th>Slightly disagree</th>
<th>Strongly disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Improved conditions for through traffic</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Improved conditions for vehicles accessing/egressing local attractions/properties</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Reduce illegal HGV parking with the removal of lay-bys</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Accommodate local growth</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Result in fewer accidents and improved safety</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Provide access to public transport services (bus stops)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other – please specify</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Your preferred option**

A5. Please state your preferred option for the M25 junction 10/A3 Wisley interchange scheme:

- [ ] Option 9 – “4-level flyover”
- [ ] Option 14 – “Enlarged roundabout”

**Rejected option**

Option 16 meets the objectives of this scheme, but another option delivers similar levels of benefit with better value for money and less environmental impact. As a result, we are not recommending Option 16 as part of the consultation. However, we wanted to share this rejected option with you, and seek your views on whether we were right in not taking this option forward.

Option 16 would have removed the roundabout at the M25 junction 10/A3 Wisley interchange altogether, and replaced it with a new interchange similar to that at M25 junction 12.

Please indicate whether you think it is right to reject Option 16 as the slightly increased level of benefit compared with Option 9 is not worth the additional cost and greater environmental impact.

- [ ] Yes
- [ ] No

About the consultation

B1. How did you find out about the M25 junction 10/A3 Wisley interchange scheme consultation?

- [ ] Letter through door
- [ ] Local newspaper advert
- [ ] Surrey County Council website or email
- [ ] Guildford Borough Council website or email
- [ ] Woking Borough Council website or email
- [ ] Local radio
- [ ] Highways England website
- [ ] Poster
- [ ] Local community group
- [ ] Public notice
- [ ] Other (please describe) ________________________________

B2. Have you found the consultation materials useful in answering your questions?

- [ ] Yes
- [ ] Somewhat
- [ ] No

B4. Were the public exhibitions helpful in addressing your questions?

- [ ] Yes
- [ ] Somewhat
- [ ] No
- [ ] Not applicable

B5. Please tell us about your travel habits

<table>
<thead>
<tr>
<th>How frequently do you:</th>
<th>Every day</th>
<th>4-5 times per week</th>
<th>2-3 times per week</th>
<th>Less than once a week</th>
<th>Less than once a month</th>
<th>Never</th>
</tr>
</thead>
<tbody>
<tr>
<td>Drive along the A3 between Ockham and Painhill</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Drive along the M25 between junctions 9 and 11</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Use M25 junction 10 to access the M25 or A3 (including U-turns)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cross the M25 junction 10 on foot/bicycle/horse</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cross the A3 between Ockham and Painhill on foot/bicycle/horse</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Travel by bus along the A3</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Thank you for completing this questionnaire.

Please submit your completed questionnaire by 6 February 2017:

- online at www.highways.gov.uk/m25j10
- via our freepost address: FREEPOST M25 junction 10/A3 Wisley interchange
- at any of the public exhibitions listed in the brochure.

Your views will help shape the scheme. All consultation questionnaires received are formally recorded and in accordance with data protection your personal details are used solely in connection with the consultation process.

Equality and diversity

Please fill in this section to help us meet our diversity guidelines. You are not obliged to complete this. The information will only be used by Highways England to monitor its effectiveness at consulting with the whole community. This information will not be used for any other purpose. Individuals will not be identified when the results are published.

C1. What is your age?
- Under 18
- 18-24
- 25-35
- 35-44
- 45-54
- 55-64
- 65+
- Prefer not to say

C2. What is your gender?
- Male
- Female
- Prefer not to say

C3. How would you describe your national identity?
- British
- English
- Irish
- Scottish
- Welsh
- Other (please specify) ________________________________
- Prefer not to say

South Asian
- Bangladeshi
- Indian
- Pakistan
- Any other Asian background (please specify) ________________________________

Black
- African
- Caribbean
- Any other black background (please specify) ________________________________

East Asian
- Chinese
- Japanese
- Any other mixed ethnic background (please specify) ________________________________

C4. Do you follow a religion or faith?
- Yes
- No
- Please specify if you wish ________________________________

C5. Do you consider yourself to have a disability?
- Yes
- No
- If yes, please specify ________________________________
If you need help accessing this or any other Highways England information, please call **0300 123 5000** and we will help you.

If you have any queries relating to the M25 junction 10/A3 Wisley interchange improvement scheme, please do not hesitate to contact us at **info@highwaysengland.co.uk**

For the latest information and updates, please visit our website **www.highways.gov.uk/m25j10**

If you have any queries relating to Highways England, please call the customer contact centre on **0300 123 5000** or alternatively email **info@highwaysengland.co.uk**