

# A27 Worthing and Lancing improvement scheme

Have your say

Questionnaire



## Contact information

Please complete this questionnaire and return to us by Tuesday 12 September 2017 using our freepost address: **FREEPOST A27 WORTHING-LANCING**

You can also:

- complete this consultation questionnaire online at [www.highways.gov.uk/a27Worthing-and-Lancing](http://www.highways.gov.uk/a27Worthing-and-Lancing) until Tuesday 12 September 2017
- email [A27WorthingandLancingImprovements@highwaysengland.co.uk](mailto:A27WorthingandLancingImprovements@highwaysengland.co.uk)
- call 0300 123 5000 (24 hours).



## A27 Worthing and Lancing improvement scheme questionnaire

Please return this questionnaire to any of the public exhibitions or via our freepost address: **FREEPOST A27 WORTHING-LANCING** by Tuesday 12 September 2017. You can also complete the questionnaire online at [www.highways.gov.uk/a27Worthing-and-Lancing](http://www.highways.gov.uk/a27Worthing-and-Lancing) until 11:59pm on 12 September 2017.

Please complete your contact details below. If you prefer not to give these please can you provide your postcode.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Postcode: \_\_\_\_\_

Telephone (optional): \_\_\_\_\_

Email (optional): \_\_\_\_\_

Organisation (if applicable): \_\_\_\_\_

Please note: The information you provide will be kept in a secure environment only accessible by Highways England and the specific contractor(s) working with us on this project. Your personal information will not be shared with any other individuals or organisations, beyond the provisions set out in the Freedom of Information Act 2000 and Environmental Regulations Act 2004. The information you submit will only be used in support of the purpose specified in this survey. Personal details are collected only to ensure entries are not duplicated and in order to contact correspondents if necessary. All personal details will be deleted at the end of the survey analysis period.

Please tick appropriate box(es)

**1. How concerned are you about the following issues on the A27 through Worthing and Lancing?**  
(Please tick one option in each row)

Issue	Very concerned	Slightly concerned	Not concerned	Not applicable
Journey times or journey reliability				
Congestion or delays at junctions				
Road safety				
Impact of future housing and economic development creating extra traffic on the A27				
The effects of the A27 traffic on the environment				
Community divisions / severance caused by the A27				
Ease of turning on to or off the A27 from local roads				
Crossing the A27 on foot or cycle				
The displacement of traffic onto local roads to avoid the A27				
Connections along the coast and to other parts of the country				



Please tick appropriate box(es) ✓

2. What would you say is the **single biggest problem** currently affecting the A27 at Worthing and Lancing? Please write in below.

Don't know

3. What specific local issues do you feel we should be aware of, in developing our proposals for the A27 at Worthing and Lancing? Please provide detail and examples to illustrate your answers.

4. What type of journeys do you use the A27 at Worthing and Lancing for most often? Please select one.

Local (up to 10 mile trips)  Longer distance (more than 10 mile trip)

5. How often do you currently use the A27 through Worthing and Lancing? Please select one option in each row.

	Every day	5-6 days /week	3-4 days / week	1-2 days / week	Once a fortnight	Once a month	Several times a year	Less often / never
Weekdays in the morning peak (0800-0900)								
Weekdays in the evening peak (1700-1800)								
Weekdays off-peak (all other times)								
Weekends (anytime)								
Holiday periods only								

6. Do you agree or disagree that there is a need for a scheme to improve the A27 at Worthing and Lancing? Please select one option.

Strongly agree	Agree	Neutral or undecided	Disagree	Strongly disagree

### Proposed option

7. How much do you agree or disagree that option 1 described in the brochure will meet the scheme objectives? Please refer to the information and drawings describing the junction improvements, which start on page 7 of the brochure. Please select one option in each row.

	Strongly agree	Agree	Neutral or undecided	Disagree	Strongly disagree	Don't know
Reduce congestion on the Worthing-Lancing stretch of the A27						
Manage the impact of planned growth and support the wider economy						
Minimise impacts on and seek opportunities for enhancing the environment						
Provide safer roads and more reliable journeys by reducing travel delays						
Improve accessibility for all users.						

Please tick appropriate box(es) ✓

8. Do you have any comments on the proposals for each of the junctions for option 1 described in the brochure. Please provide your comments below. If necessary use an extra sheet of paper indicating which junction you are referring to.

Location of junction	Comments
1. Durrington Hill / Salvington Hill Junction	
2. Offington Corner Junction roundabout – A24 Findon Road/ Offington Lane (Durrington Cemetery)	
3. Grove Lodge Junction	
4 and 4a. Lyons Farm Retail Part 1 Junction (Sompting Road) & Lyons Farm Retail Part 2 Junction (Lyons Way)	
5. Busticle Lane / Halewick Lane Junction	
6. Grinstead Lane / Manor Road Junction	
All junctions (1 to 6)	

9. Overall to what extent do you support the proposed option (Option 1) for the A27 Worthing and Lancing improvements?

Strongly agree	Agree	Neutral or undecided	Disagree	Strongly disagree	Don't know

10. Please provide details to illustrate your response to question 9.

11. Having read the brochure and taking into account the constraints and past study conclusions, please share your views on any alternative improvements we should consider that would meet the scheme objectives.

12. How do you think we can improve the provision for people walking, cycling and horse riding as part of the proposed junction improvements scheme?

13. Do you have any other comments on the proposed junction improvements scheme?

Please tick appropriate box(es) ✓

14. We continue to look at using the most effective channels of communication. How did you find out about the A27 Worthing and Lancing improvements consultation? *Please tick all boxes that apply.*

- Letter through door
- Local newspaper advert
- Local newspaper article
- West Sussex County Council website or email
- Adur and Worthing District Council website or email
- Highways England website
- Other website (please state)
- Local radio
- Poster
- Local community group
- Public notice
- Social media
- Word of mouth
- Other (please state)

15. Please indicate if you are commenting as (*please tick the **one** that applies most*):

- A local resident
- On behalf of a local business
- Someone who works in the area
- A visitor to the area
- Someone who travels through the area
- On behalf of a community organisation
- Other (please state)

16. Have you found the consultation materials useful in answering your questions?

Yes  To a certain extent  No

If 'No', how could the material available be improved?

17. This questionnaire and information about the proposed scheme is available online and at the exhibitions. Have you or do you intend to visit one of our public exhibitions?

Have visited exhibition  Intend to visit exhibition  No

18. If you have visited an exhibition, how useful did you find it in terms of addressing your questions?

Very useful	Useful	No feeling either way	Not useful	Not at all useful	Don't know	Not applicable
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

19. How do you usually travel through this area? Please select all that apply.

Walk	Cycle	Car/van driver	Car/van passenger	Motorcycle	Bus	Train	Other (please explain)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other \_\_\_\_\_

20. Do you have any comments about the consultation process?

Please tick appropriate box(es) ✓

Thank you for completing this questionnaire.

Completed questionnaires can be returned as follows:

- Online at: [www.highways.gov.uk/a27Worthing-and-Lancing](http://www.highways.gov.uk/a27Worthing-and-Lancing)
- Via our freepost address **FREEPOST A27 WORTHING LANCING**
- Or you can drop it off at any of the public exhibitions listed on page 23 of the brochure.

Your views help shape the scheme. All consultation questionnaires received are formally recorded and in accordance with data protection requirements. Your personal details are used solely in connection with the consultation process.

### Newsletter

We issue regular e-newsletter updates on the A27 Worthing and Lancing improvements. If you would like to receive this please provide your email address below if not supplied on page 3 and tick the box below.

Email address \_\_\_\_\_



**Thank you for  
completing this  
questionnaire.**

If you need help accessing this or any other Highways England information, please call **0300 123 5000** and we will help you.

## Contact us

If you have any queries relating to the A27 Worthing and Lancing improvements please contact us at **A27WorthingandLancingImprovements@highwaysengland.co.uk**

For the latest information and updates, please visit our website **www.highways.gov.uk/a27Worthing-and-Lancing**

If you have any queries relating to Highways England, you should contact our customer contact centre on **0300 123 5000** or email **info@highwaysengland.co.uk**

© Crown copyright 2017.

You may re-use this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence: visit **www.nationalarchives.gov.uk/doc/open-government-licence**, write to the **Information Policy Team, The National Archives, Kew, London TW9 4DU**, or email **psi@nationalarchives.gsi.gov.uk**.

This document is also available on our website at **www.gov.uk/highways**

If you have any enquiries about this publication email **info@highwaysengland.co.uk** or call **0300 123 5000**\*. Please quote the Highways England publications code **PR34/17**

Highways England, Creative S170135

\*Calls to 03 numbers cost no more than a national rate call to an 01 or 02 number and must count towards any inclusive minutes in the same way as 01 and 02 calls. These rules apply to calls from any type of line including mobile, BT, other fixed line or payphone. Calls may be recorded or monitored.

Printed on paper from well-managed forests and other controlled sources.

Registered office Bridge House, 1 Walnut Tree Close, Guildford GU1 4LZ

Highways England Company Limited registered in England and Wales number 09346363