

A27 Arundel Bypass Statement of Community Consultation

1. About Us

- 1.1.1 National Highways operate, maintain and improve England's motorways and major A-roads, the strategic road network. We care about your journey and we want to make sure all our major roads are more dependable, durable, and most importantly, safe. That's why we're delivering £15 billion of investment on our network – the largest investment in a generation. The A27 Arundel Bypass scheme (hereafter referred to as 'the Scheme') is a critical part of our ongoing investment and will improve journeys along the corridor between Brighton and Portsmouth, which would provide benefits for the local and regional economy.
- 1.1.2 We are publishing this Statement of Community Consultation (SoCC) to outline our approach to statutory consultation with the local community on this Scheme. This SoCC provides details about how you (the local community) can take part in statutory consultation and how your feedback will be considered.
- 1.1.3 To ensure we approach the consultation in the very best way, we have consulted the host authorities, West Sussex County Council (WSCC), Arun District Council (ADC) and the South Downs National Park Authority (SDNPA), on this SoCC. The host authorities are defined in the Planning Act 2008 as the local authorities within the area where the Scheme is proposed to be built and/or may be significantly impacted.
- 1.1.4 This SoCC also explains the background to the Scheme and how our application for consent will be progressed.

2. Our application

- 2.1.1 The Scheme is being developed under the Planning Act 2008 and we are publishing this statement as required by Section 47 (duty to consult local community) of that Act.
- 2.1.2 Under the Planning Act 2008, we are required to make an application to the Secretary of State for Transport, through the Planning Inspectorate, for a Development Consent Order (DCO) to build this scheme.
- 2.1.3 The Examining Authority (a panel of inspectors appointed by the Planning Inspectorate) will examine our application and the Secretary of State will decide on whether the Scheme should go ahead based on a recommendation made by the Examining Authority. We anticipate that our DCO application for the Scheme will be submitted in 2022. A graphic showing the stage that we are at in the DCO process and an indicative timeline is shown in **Figure 2-1** below.

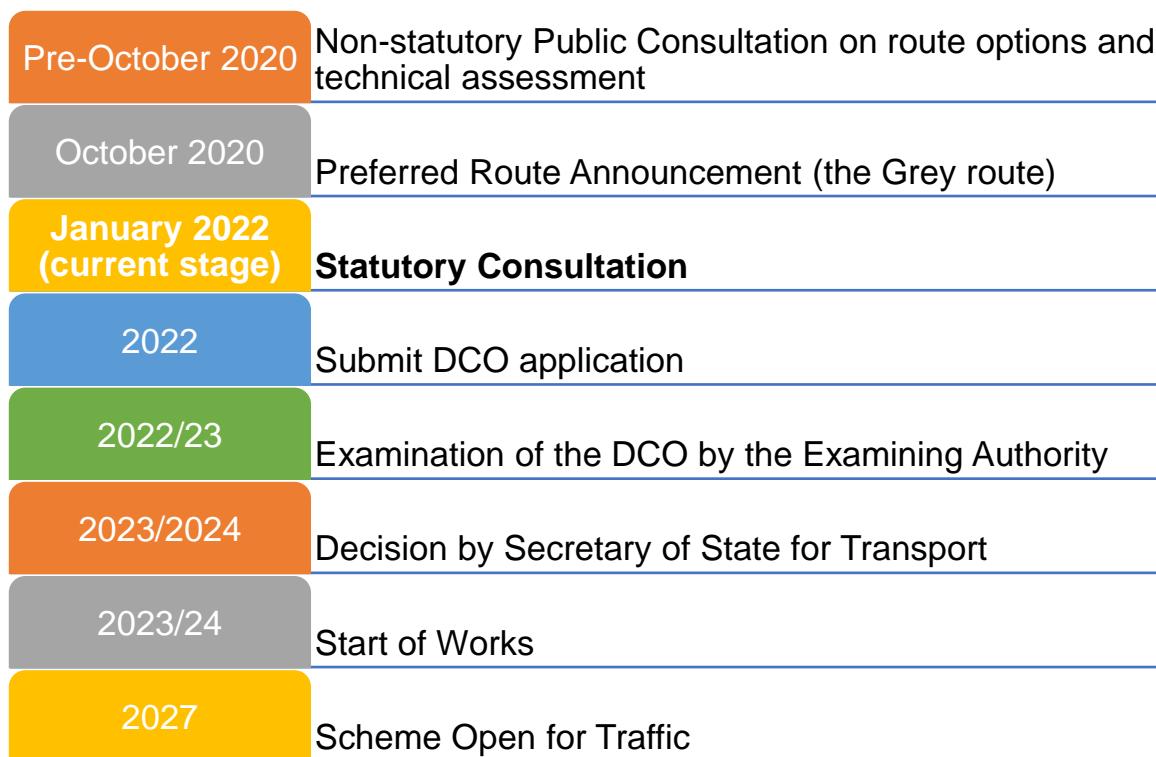


Figure 2-1: A27 Arundel Bypass DCO indicative timeline

- 2.1.4 A key consideration for the Examining Authority and the Secretary of State when assessing our DCO application, is the National Policy Statement for National Networks (NPS NN), which was published in 2014 and can be found here:https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/387223/npsnn-web.pdf. The NPS NN sets out the need for the development of road projects on the national networks and is the policy against which decisions on major road projects are made.
- 2.1.5 When we submit our DCO application, the Planning Inspectorate must consider whether our consultation has been adequate. The Planning Inspectorate will write to relevant local authorities when an application has been received to ask for their comments on the adequacy of the applicant's consultation. The Secretary of State must have regard to these representations.
- 2.1.6 You can find more information about the Planning Inspectorate and the Planning Act 2008 on the website:
<http://infrastructure.planninginspectorate.gov.uk/>.
- 2.1.7 You can also call the Planning Inspectorate on 0303 444 5000 or send an email to NIEnquiries@planninginspectorate.gov.uk.
- 2.1.8 The Scheme is an Environmental Impact Assessment (EIA) development (in accordance with the Infrastructure Planning Environmental Impact Assessment Regulations 2017) therefore an environmental impact assessment is being carried out to assess the potential significant environmental effects of the Scheme . We will evaluate the likely significant impacts the Scheme could have on the existing environment. Measures to avoid negative impacts and reduce them i.e. through screening and noise barriers, will be identified where possible and we will also investigate opportunities to improve existing environmental conditions. This information will be published in a Preliminary Environmental Information Report (PEIR) as part of the consultation material, and this SoCC details how the PEIR and other consultation materials will be publicised. A full Environmental Statement will be submitted and published as part of our DCO application.

3. The Scheme

- 3.1.1 As the only east-west trunk road south of the M25, the A27 connects many coastal communities between Portsmouth and Eastbourne and serves a combined population of more than one million people. Information provided by WSCC and Destination Research Limited shows that in 2019 West Sussex attracted 24.3 million visitors, which generated a value of £2.1bn to the local economy. A report produced by ADC in June 2020 shows that of the 24.3 million visitors, 4.04 million visited the Arun District, contributing approximately £298.1 million for the local economy. The report can be found here:
<https://democracy.arun.gov.uk/documents/s4436/Tourism%20Support%20Including%20Update%20on%20Impact%20of%20Covid%2019.pdf>
- 3.1.2 The existing A27 is a dual carriageway on either side of Arundel, but the single carriageway section at Arundel cannot cope with current traffic volumes. Long queues approaching Arundel are commonplace and with the population predicted to rise across the region, congestion and delays are anticipated to increase if nothing is done to improve this section of the road.
- 3.1.3 In addition, due to the poor alignment, coupled with the presence of two surface level roundabouts, there is an above average number of accidents on this section of the A27 compared with other rural A roads. You can find more information about this in The Scheme Assessment Report here:
https://highwaysengland.citizenspace.com/he/a27-arundel-bypass-preferred-route-announcement/supporting_documents/A27_ArundelBypass_Scheme_Assessment_Report.pdf
- 3.1.4 At the same time, congestion around Arundel also leads to problems elsewhere (including within the SDNPA) as drivers try to avoid tailbacks by using local roads that are not designed for large numbers of vehicles.
- 3.1.5 The Scheme will comprise a new dual two-lane carriageway extending approximately 8 kilometres, located to the south of the existing A27. In the west, the Scheme will tie-in approximately 1 kilometre east of the A27/A29 Fontwell (east) Roundabout to the west of Arundel. In the east, the proposed bypass will tie-in to the existing Crossbush Junction which will be reconfigured.
- 3.1.6 The Government formally committed to the delivery of a new dual carriageway to link together the two existing dual carriageway sections of the A27 either side of Arundel in 2014 in the Road Investment Strategy 1 (RIS1) for 2015 to 2020, which set out the long-term approach to improve the Strategic Road Network (SRN) in England. For more information on RIS1, visit this website:
https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/408514/ris-for-2015-16-road-period-web-version.pdf
- 3.1.7 The Government has reiterated its commitment to delivering the Scheme, in the Road Investment Strategy 2 (RIS2): 2020 – 2025 published in March 2020. In RIS2, the Government committed to funding the Scheme during the second Road Period (RP2), covering the financial years 2020/21 to 2024/25. For more information, visit this website:
https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/951100/road-investment-strategy-2-2020-2025.pdf

- 3.1.8 The preferred route announcement for Grey (Option 5BV1) was made on 15 October 2020. The reasons for choosing the Grey route are set out in the preferred route announcement brochure, here: https://highwaysengland.citizenspace.com/he/a27-arundel-bypass-preferred-route-announcement/supporting_documents/GFD20_0090%20Arundel%20A27%20Bypass%20Consultation_PRA%20October%202020%20PRINT.pdf. A map of the preferred route is provided in **Figure 3-1** below.

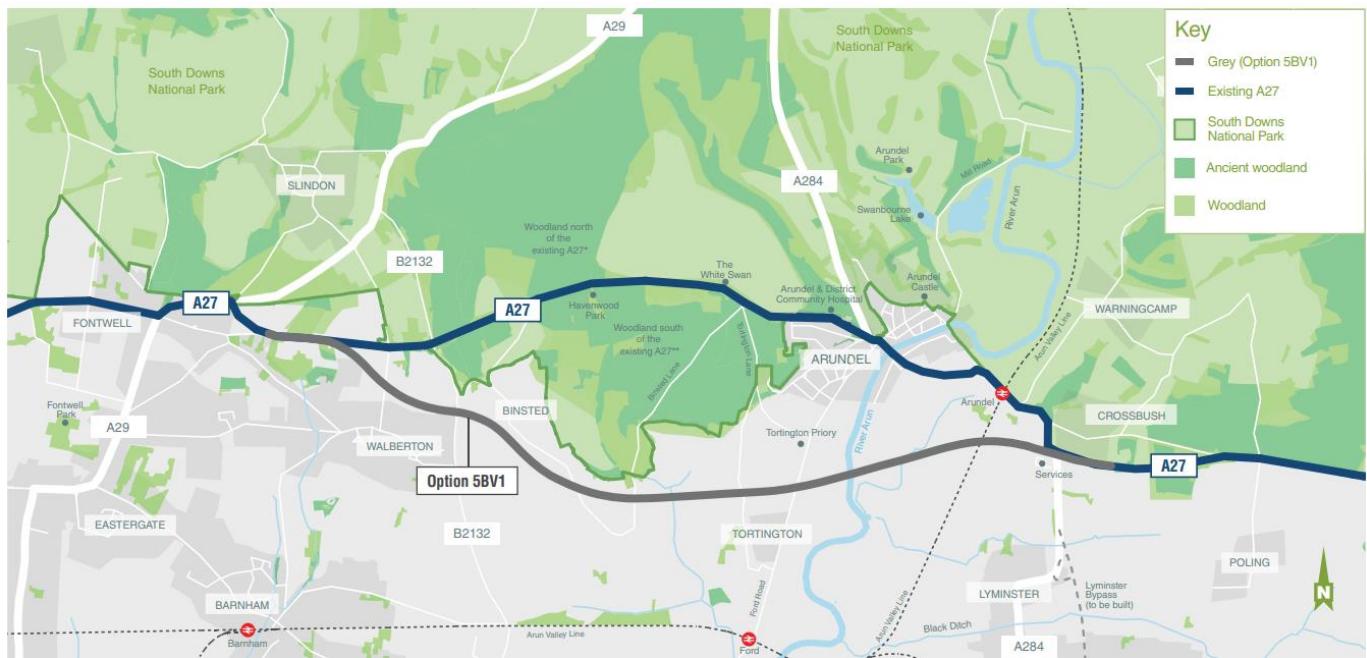


Figure 3-1: The preferred route, subject of the preferred route announcement made on 15 October 2020

4. The history of the Scheme

- 4.1.1 The proposals for the improvement of the A27 at Arundel have been the subject of extensive study and consultation for many years and a number of routes for a bypass have been proposed and consulted on. The most recent main events providing background to the current Scheme are as follows:
- a. 2002 – 2003: The South Coast Multi Modal Study (SoCoMMS) carried out for the Government as part of a review of transport provision recommended a new bypass at Arundel based on the Pink/Blue route. The recommendation was rejected by the Secretary of State for Transport due to its environmental impact, and further investigation of other options was requested.
 - b. 2005 – 2006: Further investigation of options including a modified version of the Pink/Blue route.
 - c. 2014 – 2015: The A27 Feasibility Study considered seven route options developed as part of the further investigations undertaken after SoCoMMS and three sustainable transport options. Following a sifting of options, two bypass options to the south of the existing A27, including the modified Pink/Blue route and an option which avoided ancient woodland, were selected for an investment case assessment. Both of these two dual carriageway bypass options were evaluated, and it was concluded that an investment case existed for a dual carriageway bypass at Arundel.
 - d. 2017: Following the Government's commitment to invest in this section of the A27, we held a period of non-statutory consultation on three route options between August and October 2017. These were Options 5A, 3 and 1.
 - e. 2018: A new route option, a modified version of Option 5A, was selected as the preferred route. This was selected as a result of needing to address concerns around environmental impacts and the need to improve safety.
 - f. 2019: Following the 2018 preferred route announcement, we discovered new information which led us to seek views on revised options for the Scheme. A further non-statutory public consultation named the Further Options Consultation was held between 30 August and 24 October 2019 and offered the opportunity to comment on six options: Option 1V5 (Cyan), Option 1V9 (Beige), Option 3V1 (Crimson), Option 4/5AV1 (Magenta), Option 4/5AV2 (Amber) and Option 5BV1 (Grey).
 - g. 2020: We made some amendments to the information in the Further Options Consultation including the consultation brochure and published errata documents for the Environmental Assessment Report (EAR), none of which affected or changed the assessments undertaken and reported during the consultation. We gave stakeholders an opportunity (3rd February to 1st March 2020) to amend their consultation response should they wish to do so.
 - h. 2020: Following the 2019 and 2020 consultations, option 5BV1 (the Grey route) was selected as the preferred route. This decision was based on a range of considerations, including:

- i. How well the proposed design would meet the Scheme objectives
(you can find more information on our Scheme objectives in our consultation brochure)
 - ii. Potential impacts on local communities and the environment around Arundel
 - iii. The extent to which the proposals would comply with planning policy
 - iv. Feedback received during the public consultation process
 - v. The cost of delivering the Scheme and the value for money that would be achieved by doing so.
- 4.1.2 Following the announcement of Option 5BV1 (the Grey route) as the preferred route and throughout the preparation of preliminary scheme design, we have and will continue to engage with those potentially impacted by the Scheme, and key stakeholders including ADC, SDNPA and WSCC, local communities including those affected by 'rat running', existing users of the route, tourists and visitors, elected representatives, landowners, businesses and statutory and non-statutory environmental and technical bodies.
- 4.1.3 More details, including the results of previous consultations are included in the A27 Arundel Bypass Report on Further Consultation which is available here: https://highwaysengland.citizenspace.com/he/a27-arundel-bypass-preferred-route-announcement/supporting_documents/Report%20on%20Further%20Consultation.pdf and the A27 Arundel Bypass Preferred Route Announcement Brochure which can be found here: https://highwaysengland.citizenspace.com/he/a27-arundel-bypass-preferred-route-announcement/supporting_documents/GFD20_0090%20Arundel%20A27%20Bypass%20Consultation_PRA%20October%202020%20PRINT.pdf
- 4.1.4 **You can also find a detailed breakdown of the Scheme's history in our Preliminary Environmental Information Report (PEIR) consultation document.**

5. This consultation

- 5.1.1 The broad route of the A27 Arundel bypass was agreed with the publication of the Preferred Route Announcement in October 2020 and the selection of the Grey route.
- 5.1.2 The purpose of this statutory consultation is to invite comments on detailed matters of the design of The Scheme, ahead of submission of the DCO application in 2022, as required by Section 47 of the Planning Act 2008. The consultation will be carried out in accordance with the proposals set out in this SoCC and the Planning Act 2008. The consultation will not reopen the route option selection process as this has been completed with the selection of the Grey route.
- 5.1.3 The objectives of this consultation will be to:
- a. Help local people understand the nature, and potential local impact, of the Scheme
 - b. Enable members of the public to have their say on the Scheme with the potential to help guide the evolution of the Scheme design whilst maximising local benefits and minimising any drawbacks
 - c. Explain how previous consultation feedback has helped to shape the Scheme
 - d. Provide an opportunity for additional or environmental mitigation measures to be identified for consideration and potential inclusion within the Scheme application
 - e. Identify potential opportunities for the Scheme to support wider strategic or local objectives.
- 5.1.4 **The consultation will run for a period of 8 weeks from Tuesday 11th January 2022 to Tuesday 8th March 2022.** During the consultation period we will publish information on which stakeholders and local communities will be able to comment, including:
- a. Aspects of the alignment of the Scheme;
 - b. Junction layouts;
 - c. Preliminary environmental information;
 - d. Arrangements for the construction phase of the Scheme; and
 - e. Arrangements to manage impacts on communities.

5.2 The Gunning Principles

- 5.2.1 We will adhere to the Gunning Principles to ensure that this statutory consultation is a lawful, fair and worthwhile exercise.
- 5.2.2 **Table 5-1 below outlines the Gunning Principles and how we will meet them.**

Table 5-1: How the Gunning Principles will be met by this consultation

<p>1: Proposals are still at a formative stage</p> <p>The statutory consultation will be held ahead of finalising the design of the Scheme. Feedback received will be taken into account in finalising the Scheme ahead of the submission of the DCO application.</p>	<p>2: There is sufficient information to give ‘intelligent consideration’</p> <p>Our consultation materials will include background information describing the design development process, alternative options assessed and the positive and negative effects of the development and reasons for the preferred options being presented for public input. A non-technical summary of the Preliminary Environmental Information Report (PEIR) will be provided to aid consultation responses and will present environmental information using non-technical language.</p>
<p>3: There is adequate time for consideration and response</p> <p>We will extend the consultation beyond the 28 days (4 week) statutory minimum requirement to 56 days (8 weeks) to ensure that members of the community have adequate time to review our consultation documents, raise questions, ideas or concerns with the project team and submit a consultation response.</p>	<p>4: ‘Conscientious consideration’ must be given to the consultation responses before a decision is made</p> <p>We will collect and review all responses received and analyse key themes to identify opportunities to inform and improve our proposals. Upon submitting our DCO application, we will publish a Consultation Report which will outline our responses to the issues raised during the consultation, identifying how feedback has been considered and taken into account.</p>

5.3 Events outside of our control including Covid-19

- 5.3.1 If the proposed consultation dates or methods of consultation need to be changed due to events outside of our control, including but not limited to implications of the Covid-19 pandemic, those changes will be discussed with WSCC, ADC and SDNPA. Changes to the consultation dates and/or methods of consultation will be publicised so that consultees are aware of the changes being made.

5.4 Supplementary consultation

- 5.4.1 As noted above, one of the objectives of the consultation is to enable members of the public to have a say on the proposals of the Scheme. If, as a result of feedback from this statutory consultation or from our pre consultation engagement, the proposals change to the extent that it is necessary to undertake further targeted consultation, this will be undertaken in a manner that is consistent with the principles and methods set out in this SoCC, to the extent they are relevant to the targeted consultation.

6. Who can take part?

- 6.1.1 Working together with WSCC, ADC and the SDNPA we have developed a consultation area for the distribution of a consultation flyer which advertises the consultation and encourages stakeholders to take part. This area is based on the localities surrounding the Scheme in which we assume stakeholders may experience effects from its construction, frequently use the existing route or have an interest in the development of the Scheme. **A map of the consultation area is shown in Appendix A.**
- 6.1.2 Those in the consultation area will be sent a consultation flyer informing them about the proposals. This will include local residents and businesses with postal addresses within the consultation area.
- 6.1.3 The consultation area has been expanded from the previous non-statutory consultation in line with feedback from the host authorities which expressed the need to capture stakeholders from within the Bury, Storrington, Fontwell, Chichester and Bognor Regis areas, who are likely to frequently use the Arundel stretch of the A27 and will therefore have an interest in the Scheme and this consultation.
- 6.1.4 Notwithstanding the consultation area, anyone who is interested in the Scheme is welcome to take part and we have set out our methods for engaging and seeking feedback from communities within and beyond the consultation area in **Table 7.1**. We welcome all views and will take them into account before we submit our DCO application to the Secretary of State, via the Planning Inspectorate.

7. How will we consult?

7.1.1 We will consult using a range of methods which ensure that all people potentially affected by the Scheme are able to engage with the consultation.

7.2 Learnings from previous consultations

7.2.1 The effectiveness of consultation methods used in the Stage 2 consultation in 2019 and 2020 was assessed in the Report on Further Consultation, available at this link https://highwaysengland.citizenspace.com/he/a27-arundel-bypass-preferred-route-announcement/supporting_documents/Report%20on%20Further%20Consultation.pdf. That analysis has been used to inform the methods of engagement we adopt during statutory consultation, specifically the findings that:

- a. Almost two-thirds (65%) of the respondents who answered the question on age were between the ages of 50 and 79 and younger age groups were under-represented (13% of respondents were less than 39 years old, compared to 40% across the district as a whole). We are therefore seeking to utilise social media, a virtual consultation room and live chat events to help attract younger audiences during the statutory consultation – noting that the majority (86%) of responses to the previous consultation were completed online.
- b. The majority of responses were received from the local area (notably Arundel, Walberton, Binsted and Tortington), however there was also significant interest in the Further Consultation across the wider region and elsewhere around the UK. As a result, we will hold localised events close to Arundel, events across the wider consultation area and publicity such as advertising and social media which extends beyond the consultation area as part of the statutory consultation.
- c. The most effective means of communication was the mail drop: 35% (1,689 of 4,766 respondents) stated that they had found out about the Further Consultation through the letter they had received. We will therefore issue a mail drop consultation flyer to properties within the same consultation area during statutory consultation, plus the addition of stakeholders from within the Bognor Regis area as outlined in **Section 6.1.3. The consultation area is shown in Appendix A.**
- d. With regard to media, social media played the biggest role 19% found out about the Further Consultation through this channel; (890 respondents), compared to just 9% (442 respondents) via their local newspaper and 6% (287 respondents) through a newspaper advert. We will utilise all of these engagement methods throughout the statutory consultation.
- e. The numbers of visitors at the public exhibitions were tracked with a manual tally clicker. The total number of attendees across all exhibitions recorded in this way was 1,609 and Walberton Village Hall was the most well attended date with 393 people attending on a Saturday. As such, we plan to hold a consultation event at Walberton Village Hall as well as other venues with high-footfall, central to communities, spread across the consultation area and at varying times of the day and week, during the statutory consultation.

7.2.2 We will continue to monitor the evolving Covid-19 situation over the coming months and if required, alternative methods of engagement will be provided in line with government guidance. At present, it is assumed that public consultation events will be a combination of virtual and face-to-face events.

7.3 Our approach

7.3.1 We will use the methods outlined in **Table 7-1** to promote our public consultation:

Table 7-1: Summary of communications methods

Method	Detail
Public consultation events	<p>Where possible, we will hold a series of public consultation events, following COVID-19 safety protocols, where members of the team will be available to answer questions about the proposals. Visitors to the events will be able to submit their consultation responses at these events if they choose to. The face-to-face events are proposed to take place at the locations shown in Table 9.1.</p> <p>Alternatives for cancelled events:</p> <p>It is our intention, at this time, to hold in-person consultation events; however prevailing Government guidance and regulations at that time may prevent this. It is important to note that all materials will also be available online or in hard copy for those who do not wish to travel or may be self-isolating. We will inform people if we have to cancel our consultation events for any reason using the website and social media and anyone who wishes to will be able to visit the virtual consultation room to attend events virtually and speak to members of the team during the Live Chat sessions.</p>
Digital engagement	<p>A virtual consultation on a digital platform will be used, with the aim of replicating face-to-face consultation events, found at the web address https://a27arundelbypass.consultation.ai/. By replicating a face-to-face consultation event, the virtual platform has the capacity to display digital materials including exhibition boards, maps, videos, document and hosting of the feedback form.</p> <p>The virtual consultation will also be available at in-person consultation events via iPads which stakeholders and the project team can use to access information digitally.</p> <p>The UK General Data Protection Regulation (UK GDPR)-compliant tool will allow the public to speak to members of the project team in real-time through the live chat sessions shown in Table 10.1.</p>

Method	Detail
	 <p>The image above shows the virtual consultation room used for the Preferred Route Announcement in October 2020 and demonstrates how the statutory consultation virtual consultation room will look.</p>
Virtual live chat events	<p>As part of the virtual consultation, we will hold 'live chat' events which enable members of the public and stakeholders to ask any questions about the consultation or the proposals in real time. Timings of live chat events can be found in Table 10.1</p>
Consultation van	<p>We plan to visit local communities using the National Highways consultation van, which will park up at a number of locations where the public will be able to view consultation materials and ask questions directly to members of the project team. This approach is subject to COVID-19 restrictions. Details of engagement van locations can be found in Table 8.3</p>
Project website	<p>A full summary of the Scheme, this SoCC, the consultation brochure, the PEIR and PEIR Non-Technical Summary (PEIR NTS), a plan showing the extent of the Scheme (draft Order Limits) and an online consultation response form will be provided on the fully accessible, dedicated project consultation website during the consultation period: http://www.highwaysengland.co.uk/our-work/south-east/a27-arundel-bypass.</p>
Consultation flyer	<p>A consultation flyer with details of the consultation will be posted to homes and businesses in the consultation area shown in Appendix A.</p> <p>Summary information about the Scheme and information about how to respond to the consultation and consultation events will be included in the flyer.</p>
Poster advertising	<p>We will distribute posters to local community venues in the consultation area shown in Appendix A. Posters will explain when the consultation is taking place and encourage participation.</p>

Method	Detail
Statutory notice letter / email notification	<p>Section 42 consultees, non-statutory stakeholders (those organisations or bodies identified by Highways England based on previous consultation exercises and work undertaken on the project to date as being likely to have an interest in the project), Focus Groups and signed up members of the public (from previous rounds of consultation) will be sent a letter or email notification prior to the statutory notice letter to raise awareness about the upcoming consultation and inviting people to visit the website for further details.</p> <p>This notification will also invite people without internet access to contact us to pre-order hard copies or electronic versions on memory sticks of the materials. This is also an opportunity for those requiring materials in an alternative format, such as other languages, large print, braille etc. to request them.</p>
Statutory notices	<p>We will issue a statutory S48 notice to publicise the proposed DCO application once in The Times, once in the London Gazette and for two successive weeks in the following newspapers:</p> <ul style="list-style-type: none"> • The West Sussex Gazette • The Herald (Lancing Herald, Shoreham Herald, Steyning Herald, Worthing Herald) • The Observer Newspaper Series (Chichester Observer, Midhurst and Petworth Observer, Bognor Observer) <p>We will issue a statutory S47 notice, which sets out our approach to consultation as outlined in this SoCC, to publicise the proposed DCO application once in the following newspapers:</p> <ul style="list-style-type: none"> • The West Sussex Gazette • The Herald (Lancing Herald, Shoreham Herald, Steyning Herald, Worthing Herald) • The Observer Newspaper Series (Chichester Observer, Midhurst and Petworth Observer, Bognor Observer) <p>Where, for reasons outside our control, it is not possible to run the notices in the above listed newspapers, an alternate newspaper / publication will be chosen with a similar distribution area.</p>
Statutory notice letter notification	<p>Statutory letters will be issued to Section 42 consultees in accordance with the requirements of Section 48 of the Planning Act 2008. This letter identifies stakeholders as prescribed consultees, informs them about this upcoming statutory consultation and requests feedback.</p> <p>This also includes sending letters to all land interests within the extent of the project (DCO boundary) and those that fall within category 3 (persons who might be entitled to make a relevant claim if the DCO were made and fully implemented) as set out in Section 44 of the Planning Act 2008.</p>

Method	Detail
Landowner engagement	Engagement is ongoing with impacted landowners. Landowners affected by the proposals will be sent notification of the statutory consultation as required by Section 44 of the Planning Act 2008.
Document deposit locations	Copies of all consultation documents as outlined in Section 8 will be available for inspection at publicly-accessible locations in the heart of communities across the consultation area. See Section 11 for a breakdown of document deposit locations.
Seldom heard and hard to reach groups	<p>To ensure any seldom heard and hard to reach groups are able to get involved in the consultation, the materials will be prepared to be accessible and clear. Additionally, we will ensure that we:</p> <ul style="list-style-type: none"> • Work with the host local authorities, to identify a range of seldom heard and hard to reach groups and individuals, including representatives of local seldom heard and hard to reach groups and inform them of the consultation • Display the contact telephone number and email address for the Scheme in a prominent location on all published material, enabling individuals to contact our customer contact centre with questions and requests. • That the consultation booklet and feedback form can be made available in alternative forms on request including braille, large print and languages other than English. • Information about the consultation is sent directly to addresses within the consultation area shown in Appendix A. <p>Where possible we will aim to hold events at venues that are accessible and can be reached by public as well as private transport. For anyone with specific additional requirements in relation to consultation events, please email A27ArundelBypass@highwaysengland.co.uk or call our customer contact centre on 0300 123 5000 (24 hours).</p>
Media	<p>We will seek to use paid-for advertising of the public consultation in print and online versions of local newspapers including the West Sussex Gazette, The Herald and The Observer Newspaper Series and we will issue press releases detailing the public consultation period and how the community and road users can get involved.</p> <p>We will also offer media briefings to local news outlets on the day of consultation launch to raise awareness of the consultation and share details of our proposals.</p>
Social media	<p>We will advertise the public consultation using our social media platforms:</p> <p>Facebook: National Highways South East</p> <p>Twitter: @HighwaysSEast</p>

Method	Detail
	We will also share details of the consultation with community groups and news outlets who can then distribute the information on their own online and social platforms.

7.4 Changes and cancellations

- 7.4.1 If government advice and/or local circumstances change, and it is necessary to adjust the approach to public exhibitions, we will engage with the host local authorities to agree suitable alternative arrangements; these may include alternative public exhibition venues or digital consultation events/activities.
- 7.4.2 We will liaise with each venue and, should they become unavailable, a suitable alternative will be secured; as a last resort, that public exhibition would be cancelled.
- 7.4.3 Where any exhibition event referred to is cancelled or rearranged for any reason, including Covid-19 restrictions, as much notice as possible will be given. Notice of any alternative arrangements (if any are reasonably considered necessary by us) will be given as soon as possible after the cancellation or rearrangement is made. This may include alternative dates, venues and/or arrangements for the submission of representations. We will seek to inform the public via methods such as the project website, social media and advertising.

8. Consultation documents

- 8.1.1 A number of documents will be made available during the consultation period via the Scheme's website, at our virtual events, at our in-person events and at document deposit locations.
- 8.1.2 During this consultation, all stakeholders will have the opportunity to request electronic copies, hard copies or electronic versions on memory sticks of the materials to be delivered to their address. There is also the opportunity for those requiring materials in an alternative format, such as other languages, large print, braille etc. to request them.
- 8.1.3 Paper copies of the consultation brochure, feedback form, map of the scheme, PEIR NTS and the SoCC will be supplied free of charge, however, there may be a charge of up to £200 for multiple paper copies of the aforementioned consultation materials as well as a charge of up to £200 for a paper copy of the PEI Report. Electronic copies of the PEIR on a USB memory stick can also be supplied free of charge.
- 8.1.4 All documents will be available online on our Scheme website, in hard copy at events as shown in **Section 10**, at the deposit locations listed in **Section 11** or upon request using the contact details in **Section 13.1.4**.
- 8.1.5 **Details of consultation documents are shown in Table 8.1 below**

Table 8-1: Consultation materials

Document	Detail
Consultation brochure	<p>The consultation brochure summarises all of the information we are consulting on in a straight-forward and non-technical way.</p> <p>It contains a summary of the Scheme and outlines its potential benefits, provides details of proposed mitigation, maps and imagery and outlines consultation events and how to get involved.</p>
Feedback form	<p>The feedback form contains questions which allow people to provide their feedback on our proposals. All of the feedback we receive will be considered in the ongoing development of the Scheme and included in our Consultation Report. Stakeholders can also provide responses using the open questions within the feedback form and by supplying free text responses in writing or via email, should they wish to do so.</p> <p>The methods for providing feedback are outlined in Section 12 of this document.</p> <p>Feedback forms must be received by 11.59pm on Tuesday 8th March 2022.</p>
Map of the Scheme	This is a map showing the full extent of the Scheme and the land needed to construct it.
Preliminary Environmental	The PEIR is a technical document which describes the proposed Scheme, identifies the known likely significant effects based on

Document	Detail
Information Report (PEIR)	the preliminary environmental information available at the time, and outlines our proposed measures to mitigate effects.
Preliminary Environmental Information Report Non-Technical Summary (PEIR NTS)	<p>The PEIR NTS is a summary of the PEIR, which uses less technical language and descriptions.</p> <p>It summarises the contents of the PEIR and the initial findings of ongoing environmental assessments.</p>
Scheme visualisations	This is a computer-generated fly-through video of the Scheme. It will be available on the consultation website and at consultation events, to help consultees understand the proposals.
Statement of Community Consultation (SoCC)	This SoCC will be made available as part of the consultation.

9. Public consultation events

- 9.1.1 We intend to hold a series of staffed public consultation events during the consultation period to give visitors the opportunity to ask members of the project team questions about the Scheme. Exhibition panels containing information about the proposals will be displayed at the exhibitions, as well as copies of all consultation documents and the Scheme visualisation.
- 9.1.2 **Proposed dates, times and venues of in-person events are set out in Table 9-1.** We will aim to share any changes to event timings i.e. subject to venue availability or changing Covid-19 restrictions, using the Scheme website <http://www.highwaysengland.co.uk/our-work/south-east/a27-arundel-bypass>, social media and advertising.

Table 9-1: Details of public consultation events

No.	Venue	Address	Date	Time
1	Arundel Town Hall	Arundel Town Hall, Maltravers Street, Arundel, West Sussex, BN18 9AP	Tuesday 18th January 2022	11am – 7pm
2	Walberton Village Hall	Walberton Village Hall, The Street, Walberton, West Sussex, BN18 0PJ	Saturday 22nd January 2022	10am – 4pm
3	The White Swan	The White Swan, Chichester Road, Arundel, BN18 0AD	Thursday 27th January 2022	11am – 7pm
4	Fontwell Park Racecourse	Fontwell Park Racecourse, Arundel Road, Fontwell, BN18 0SY	Thursday 3rd February 2022	11am – 7pm
5	Yapton and Ford Road Village Hall	Yapton and Ford Road Village Hall, Main Road, Yapton, West Sussex, BN18 0ET	Saturday 5th February 2022	10am – 4pm
6	Slindon Coronation Hall	Coronation Hall, Reynolds Lane, Slindon	Saturday 12th February 2022	10am – 4pm

No.	Venue	Address	Date	Time
		West Sussex BN18 0QZ		
7	Burpham Village Hall and Recreation Ground (consultation van)	Burpham Village Hall and Recreation Ground, The Street, Burpham BN18 9RR	Thursday 17th February 2022	10am – 2pm
8	The Regis Centre Car Park, Bognor Regis (consultation van)	The Regis Centre Car Park, Belmont Street, Bognor Regis, PO21 1BL	Friday 18th February 2022	10am – 2pm
9	Whiteways Car Park, South Downs National Park (consultation van)	Whiteways Car Park, Bury Hill, Houghton, Arundel, BN18 9FD	Saturday 19th February 2022	10am – 2pm
10	Walberton Village Hall	Walberton Village Hall, The Street, Walberton, West Sussex, BN18 0PJ	Monday 21 st February 2022	11am – 7pm
11	Littlehampton Town Council – Manor House	The Manor House, Church Street, Littlehampton, West Sussex, BN17 5EW	Tuesday 22nd February 2022	11am – 7pm
12	Cathedral Centre	Cathedral Centre, London Road, Arundel, BN18 9BA	Thursday 24th February 2022	11am – 7pm

- 9.1.3 In line with host authority feedback and due to the need to ensure that our exhibitions are Covid-secure, we are not proposing to host unstaffed exhibitions as we did during the Stage 2 consultations in 2019 and 2020. **Information will however be available at a number of document inspection locations as set out in Section 11.**

10. Live chat

10.1.1 The virtual consultation room will host a series of six live chat sessions, which will allow stakeholders to speak directly to experts from the project team, who will be online and available to answer questions.

10.1.2 **Proposed dates and times of live chat sessions are set out in Table 10.1.**

Table 10-1: Details of live chat sessions

No.	Date	Time	Location
1	Tuesday 25th January 2022	5pm – 8pm	https://a27arundelbypass.consultation.ai/
2	Tuesday 1 st February	5pm – 8pm	https://a27arundelbypass.consultation.ai/
3	Thursday 10th February 2022	10am – 1pm	https://a27arundelbypass.consultation.ai/
4	Saturday 26 th February 2022	10am – 12pm	https://a27arundelbypass.consultation.ai/
5	Tuesday 1 st March 2022	5pm – 8pm	https://a27arundelbypass.consultation.ai/
6	Friday 4th March 2022	10am – 1pm	https://a27arundelbypass.consultation.ai/

11. Document deposit locations

- 11.1.1 The following consultation documentation will be available to view free of charge at the document deposit locations in **Table 11-1** throughout the consultation period:
- This SoCC
 - Public consultation brochure
 - Feedback form
 - Map of the Scheme
 - Preliminary Environmental Information Report
 - Preliminary Environmental Information Report Non-Technical Summary
- 11.1.2 **Full sets of the consultation documents will be made available for inspection at the locations detailed in Table 11-1, throughout the consultation period.**
- 11.1.3 Subject to access limitations, social distancing imposed as a result of the Covid-19 pandemic or if local circumstances change and it is necessary to adjust the approach to document inspection locations, we will engage with the host local authorities to agree suitable alternative arrangements and seek to inform the public will via methods such as the Scheme website <http://www.highwaysengland.co.uk/our-work/south-east/a27-arundel-bypass>, social media and advertising.
- 11.1.4 The document deposit locations are listed in **Table 11-1** below.

Table 11-1: Document deposit locations

	Location	Address	Opening times
1	Angmering Library	Angmering Library, Arundel Road, Angmering, Littlehampton, BN16 4JS	Monday: 1.00pm - 5.00pm Tuesday: 1.00pm - 5.00pm Wednesday: 1.00pm - 5.00pm Thursday: 9.00am - 1.00pm Friday: 9.00am - 1.00pm Saturday: 9.00am - 1.00pm
2	Arun Leisure Centre	Arun Leisure Centre, 101 Felpham Way, Bognor Regis, PO22 8ED	Monday: 6:30am–9.30pm Tuesday: 6.30am–9.30pm Wednesday: 6.30am–9.30pm Thursday: 6.30am–9.30pm Friday: 6.30am–8.30pm Saturday: 7.30am–7.00pm Sunday: 7.30am–8.30pm

	Location	Address	Opening times
3	Arundel Library	Arundel Library, Surrey Street, Arundel, BN18 9DT	Monday: 1.00pm - 5.00pm Tuesday: 1.00pm - 5.00pm Wednesday: 1.00pm - 5.00pm Thursday: 9.00am - 1.00pm Friday: 9.00am - 1.00pm Saturday: 9.00am - 1.00pm
4	Barnham Community Hall	Barnham Community Hall, Yapton Road, Barnham, West Sussex, PO22 0AY	Monday: 9.00am-2.30pm Tuesday: 9.00am-2.30pm Wednesday: 9.00am-2.30pm Thursday: 9.00am-2.30pm Friday: 9.00am-2.30pm
5	Bersted Park Community Centre	Bersted Park Community Centre, Lakeland Avenue, Bognor Regis PO21 5FF	Monday: 8.00am – 4.30pm Tuesday: 8.00am – 4.30pm Wednesday: 8.00am – 4.30pm Thursday: 8.00am – 4.30pm Friday: 8.00am – 4.30pm
6	Bognor Regis Library	Bognor Regis Library, 69 London Road, Bognor Regis, PO21 1DE	Monday: 9.30am - 6.00pm Tuesday: 9.30am - 6.00pm Wednesday: 9.30am - 6.00pm Thursday: 9.30am - 6.00pm Friday: 9.30am - 6.00pm Saturday: 9.30am - 5.00pm
7	Chichester Library	Chichester Library, Tower Street, Chichester, PO19 1QJ	Monday: 9.00am - 6.00pm Tuesday: 9.00am - 6.00pm Wednesday: 9.00am - 6.00pm Thursday: 9.00am - 6.00pm Friday: 9.00am - 6.00pm Saturday: 9.00am - 5.00pm
8	East Preston Library	East Preston Library, 3 The Street, East Preston, Littlehampton, BN16 1JJ	Monday: 1.00pm - 5.00pm Tuesday: 1.00pm - 5.00pm Wednesday: 1.00pm - 5.00pm Thursday: 10.00am - 2.00pm Friday: 10.00am - 2.00pm

	Location	Address	Opening times
			Saturday: 10.00am - 2.00pm
9	Findon Valley Library	Findon Valley Library, Lime Tree Avenue, Findon Valley, Worthing, BN14 0DH	Monday: 1.00pm - 5.00pm Tuesday: 1.00pm - 5.00pm Wednesday: 1.00pm - 5.00pm Thursday: 9.00am - 1.00pm Friday: 9.00am - 1.00pm Saturday: 9.00am - 1.00pm
10	Goring Library	Goring Library, Mulberry Lane, Goring-by-Sea, Worthing, BN12 4NR	Monday: 10.00am - 5.00pm Tuesday: 10.00am - 5.00pm Wednesday: 10.00am - 5.00pm Thursday: 10.00am - 5.00pm Friday: 10.00am - 5.00pm Saturday: 10.00am - 2.00pm
11	Littlehampton Library	Littlehampton Library, Maltravers Road, Littlehampton, BN17 5NA	Monday: 10.00am - 6.00pm Tuesday: 10.00am - 6.00pm Wednesday: 10.00am - 6.00pm Thursday: 10.00am - 6.00pm Friday: 10.00am - 6.00pm Saturday: 10.00am - 4.00pm
12	Rustington Library	Rustington Library, Clagmar Road, Rustington, BN16 2NL	Monday: 10.00am - 5.00pm Tuesday: 10.00am - 5.00pm Wednesday: 10.00am - 5.00pm Thursday: 10.00am - 5.00pm Friday: 10.00am - 5.00pm Saturday: 10.00am - 2.00pm
13	Slindon Forge Village Shop	Slindon Forge Village Shop, The Forge, Reynolds Lane, Slindon, BN18 0QT	Monday: 9.00am – 3.00pm Tuesday: 9.00am – 3.00pm Wednesday: 9.00am – 3.00pm Thursday: 9.00am – 3.00pm Friday: 9.00am – 3.00pm Saturday: 9.00am – 3.00pm Sunday: 9.00am – 3.00pm

	Location	Address	Opening times
14	Storrington Library	Storrington Library, Ryecroft Lane, Storrington, RH20 4PA	Monday: 9.30am – 5.30pm Tuesday: 9.30am – 5.30pm Wednesday: 9.30am – 5.30pm Thursday: 9.30am – 5.30pm Friday: 9.30am – 5.30pm Saturday: 10.00am – 4.00pm
15	Walberton Baptist Church Hall	Walberton Baptist Church Hall, The Street, Walberton, Arundel, BN18 0PS	Monday: 09.30am – 1.00pm Wednesday: 12.30pm – 4.00pm (excl. 26th of January) Saturday: 09.30am – 1.00pm

12. How to respond to this consultation:

- 12.1.1 The consultation feedback form will allow for comments on aspects of our proposals. All consultation responses must be made in writing by:
- a. Completing the online feedback form located on the Scheme website: <http://www.highwaysengland.co.uk/our-work/south-east/a27-arundel-bypass/>
 - b. Attending a consultation event where you can meet the project team and complete a paper copy response form
 - c. Requesting or picking up a paper copy of the response form at one of our document deposit locations which can be returned via **Freepost A27 ARUNDEL**
 - d. Alternatively, you can:
 - i. email A27ArundelBypass@highwaysengland.co.uk or
 - ii. write to us: **Freepost A27 ARUNDEL**
- 12.1.2 All responses must be received by 11.59pm on Tuesday 8th March 2022. Responses received after that date may not be considered.

13. Next steps

- 13.1.1 All consultation responses received during the public consultation will be recorded and considered. Where appropriate, we will use feedback to help influence the project design or to help identify ways to address concerns about the impacts of the project. The consultation responses, along with our detailed area research such as ground investigation surveys and traffic assessments, will help us refine our final design, as part of finalising our DCO application.
- 13.1.2 We will summarise the consultation responses in a Consultation Report which will include a description of how our application was informed by the responses received, and outline any changes made as a result of consultation. The Consultation Report forms part of the DCO application we will submit to the Planning Inspectorate.
- 13.1.3 The Planning Inspectorate will decide whether the application and our consultation meets the required standards before it can proceed to examination (known as being “accepted”). Once the DCO application has been accepted by the Planning Inspectorate, we will advertise the application and make the submitted DCO application documents available to the public.
- 13.1.4 **If you have any queries about this scheme, please contact our customer contact centre by calling 0300 123 5000 (24 hours) or contact the project team directly emailing A27ArundelBypass@highwaysengland.co.uk.**

13.2 Your data, your rights

- 13.2.1 On 25 May 2018, the General Data Protection Regulations (GDPR) became law. The law requires National Highways to explain to you – consultees, stakeholders and customers – how your personal data will be used and stored. National Highways adheres to the government’s consultation principles, the Planning Act 2008 as required, and may collect personal data to help shape development of highways schemes. Personal data collected by the project team will be processed and retained by National Highways and its appointed contractors until the project is complete. Under the GDPR regulations you have the following rights:
 - a. Right of access to the data (Subject Access Request)
 - b. Right for the rectification of errors
 - c. Right to erasure of personal data – this is not an absolute right under the legislation
 - d. Right to restrict processing or to object to processing
 - e. Right to data portability
- 13.2.2 If, at any point, we plan to process the personal data we hold for a purpose other than that for which it was originally collected, we will tell you what that other purpose is. We will do this prior to any further processing taking place and we will include any relevant additional information, including your right to object to that further processing.
- 13.2.3 You have the right to lodge a complaint with the supervisory authority, the Information Commissioners’ Office.
- 13.2.4 If you’d like more information about how we manage data, or a copy of our privacy notice, please contact: [DataProtectionAdvice@highwaysengland.co.uk](mailto>DataProtectionAdvice@highwaysengland.co.uk).

Appendix A - Consultation area

